DUO MFA User Enrollment - AHPM

DUO MFA is a second layer of protection for your account when logging in to the Citrix MVD applications. For early enrollment, please follow the direction below.

First, Download and **Install** the **DUO Mobile** app on your smartphone.

Android devices:
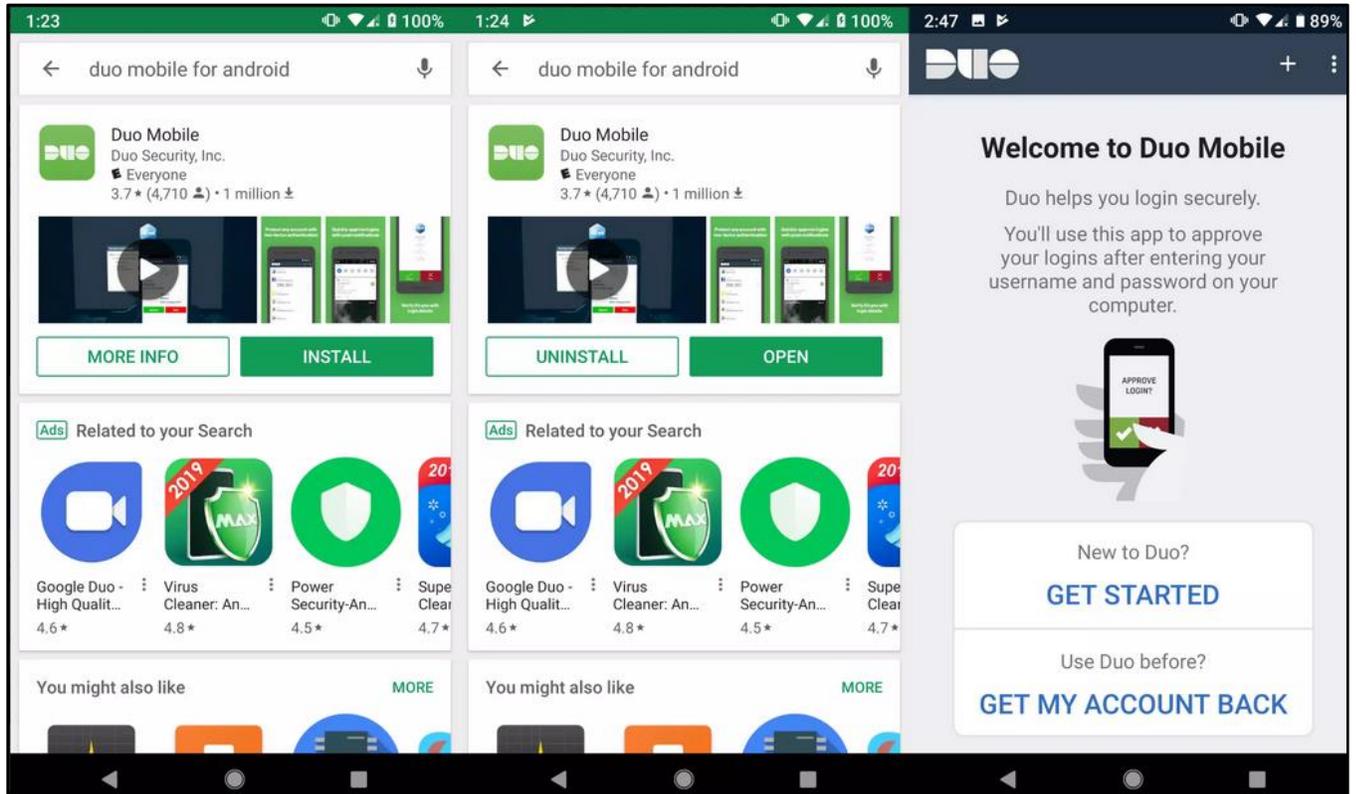
iOS devices:
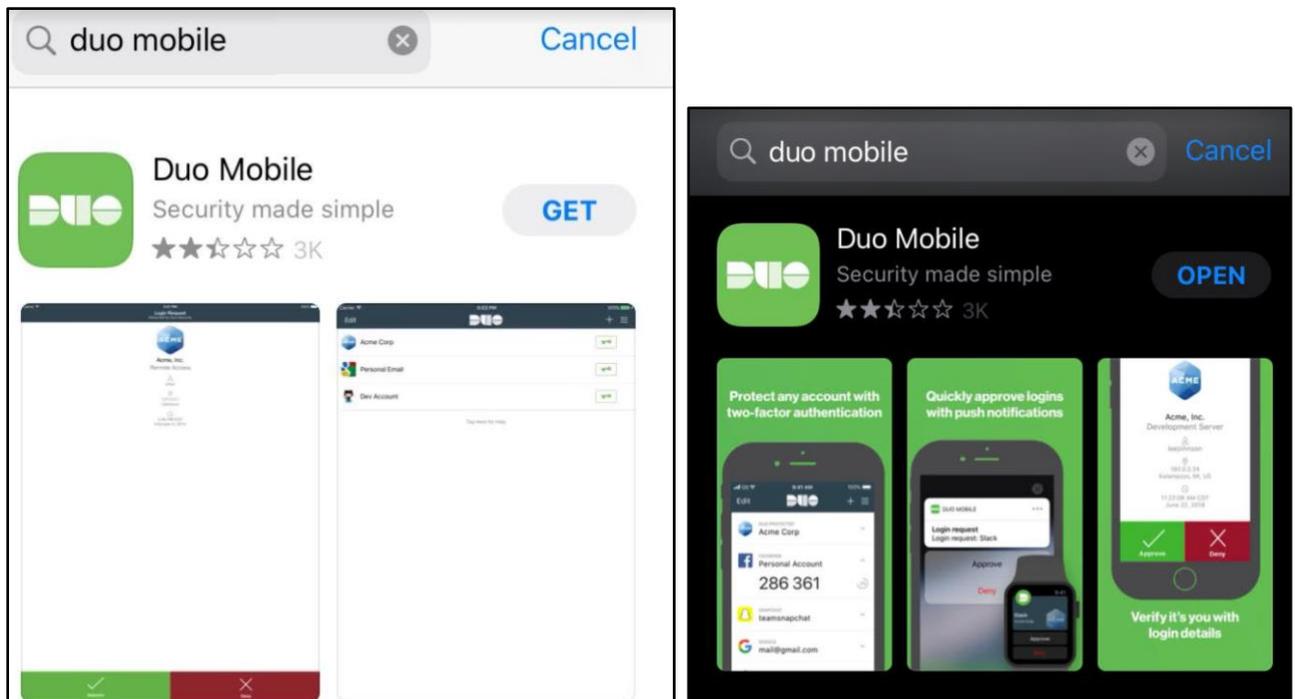
After you have completed installing the DUO mobile app.

Go To: https://ahpm.ascensionhealth.org

1. A **NOTICE** banner will pop up, **click** on **AHPM**
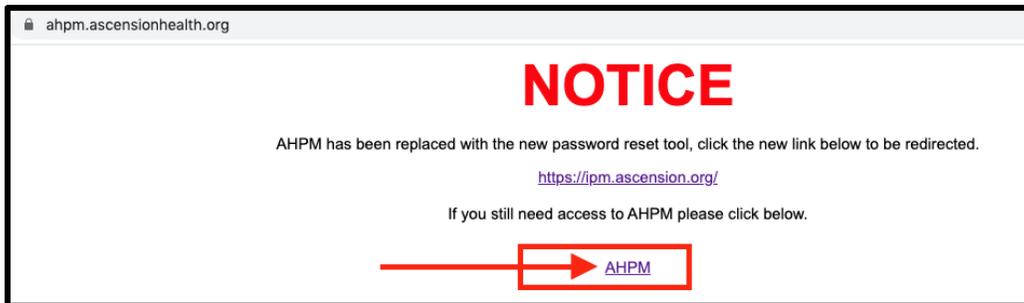
2. **Enter** your **UserID** and **Password**.
   a. **Select** your **ministry** from the **drop-down menu**, **enter** the **captcha** word challenge and click **Login**

3. Click Start Setup

4. Select your device type and click **Continue**
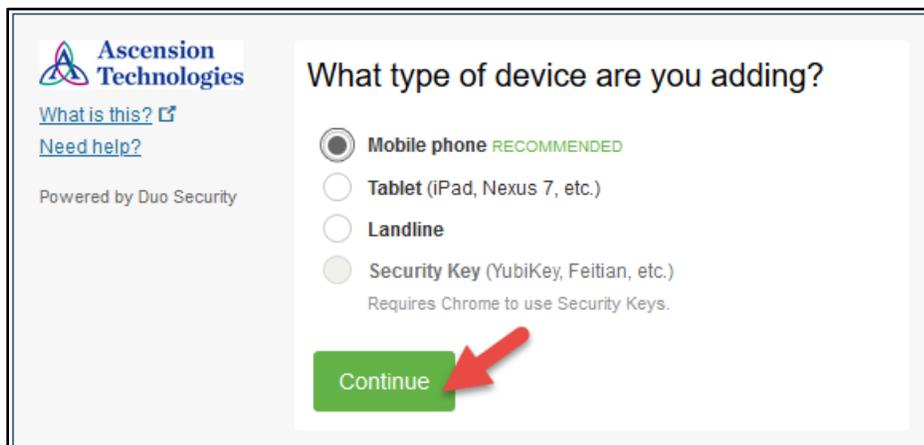
5. Type your phone number and **Click** the **check mark box** to verify your phone number
    a. Click **Continue**

6. **Choose** your device type and click **Continue**

7. **Click** on **"I have Duo Mobile installed'**
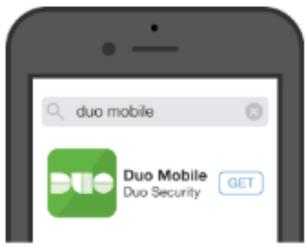
8. **Open** the **DUO mobile app** on your **smartphone**
   a. **Click** on the **"+"** sign on the duo mobile app, or **"Add Account"**
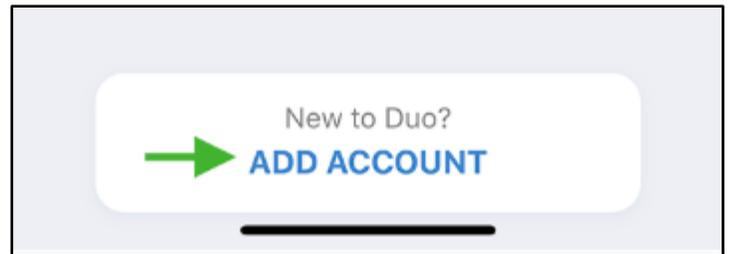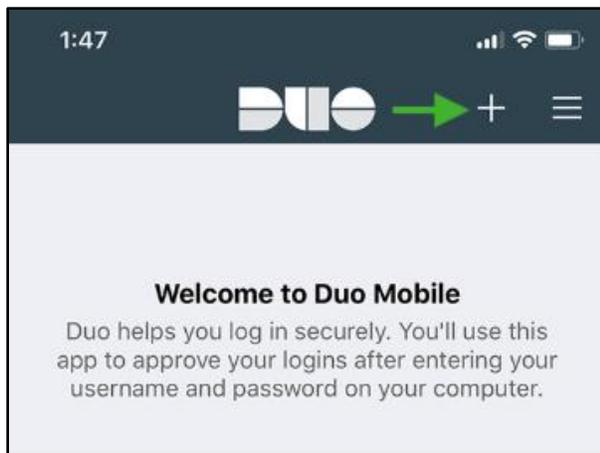
9. **Click OK** to allow the app to access your camera.
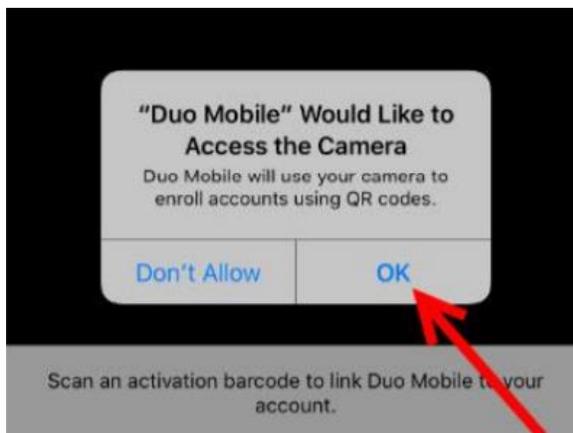
10. **Scan** the **barcode** on your computer and Click **Continue**
    a. The barcode on your computer will change to a green check mark indicating the account was added successfully.

Activate Duo Mobile for iOS

1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

Email me an activation link instead.

Back   Continue
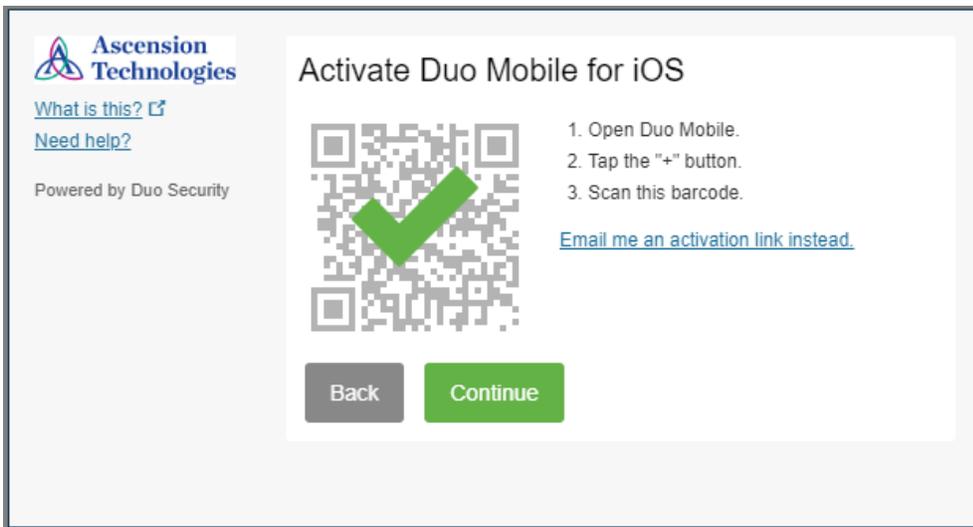
11. **Click** on the **drop-down** arrow to **select** your **default** MFA option.
    a. **Recommended** setting is to "Automatically send this device a Duo Push"

My Settings & Devices

iOS   JUST ADDED   Device Options

+ Add another device

Default Device: iOS

When I log in: Automatically call this device ▾

Ask me to choose an authentication method
Automatically send this device a Duo Push
Automatically call this device

Save   C
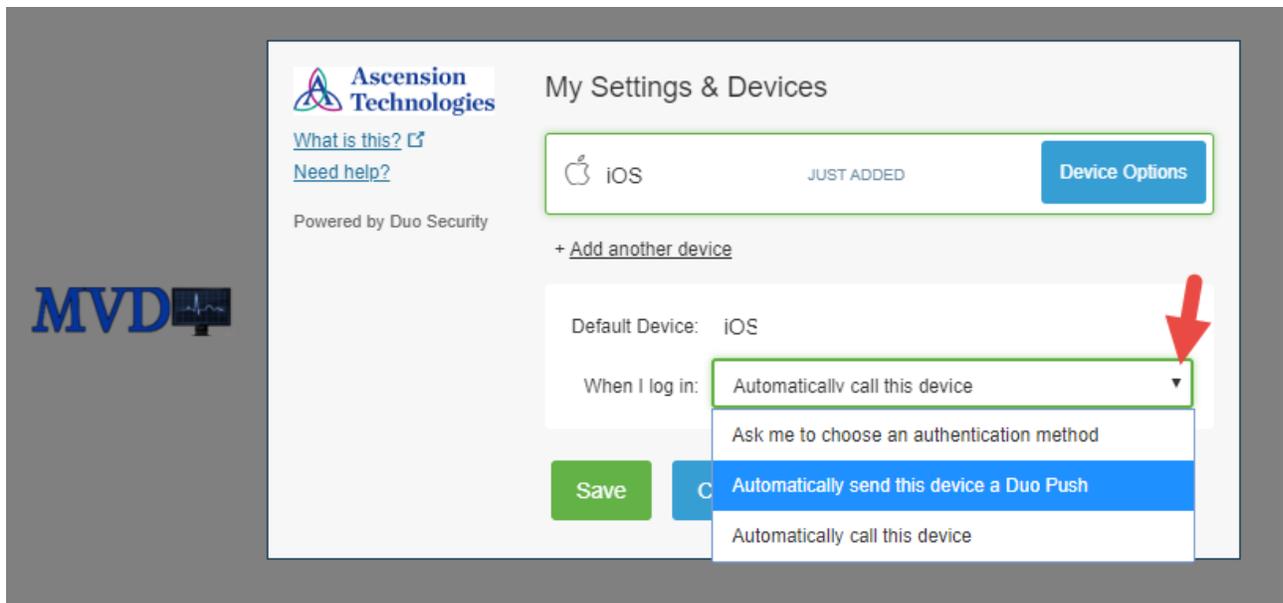
12. Click **Save** and **"Continue to Login"**

Saved	Continue to Login
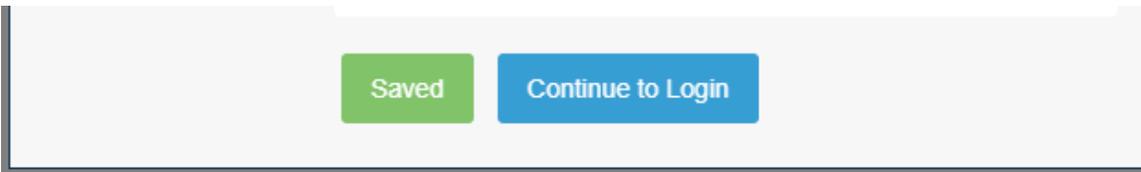
13. Once you are done with registration, the system will send you an MFA request.
   a. In this example we selected the DUO Automatic Push
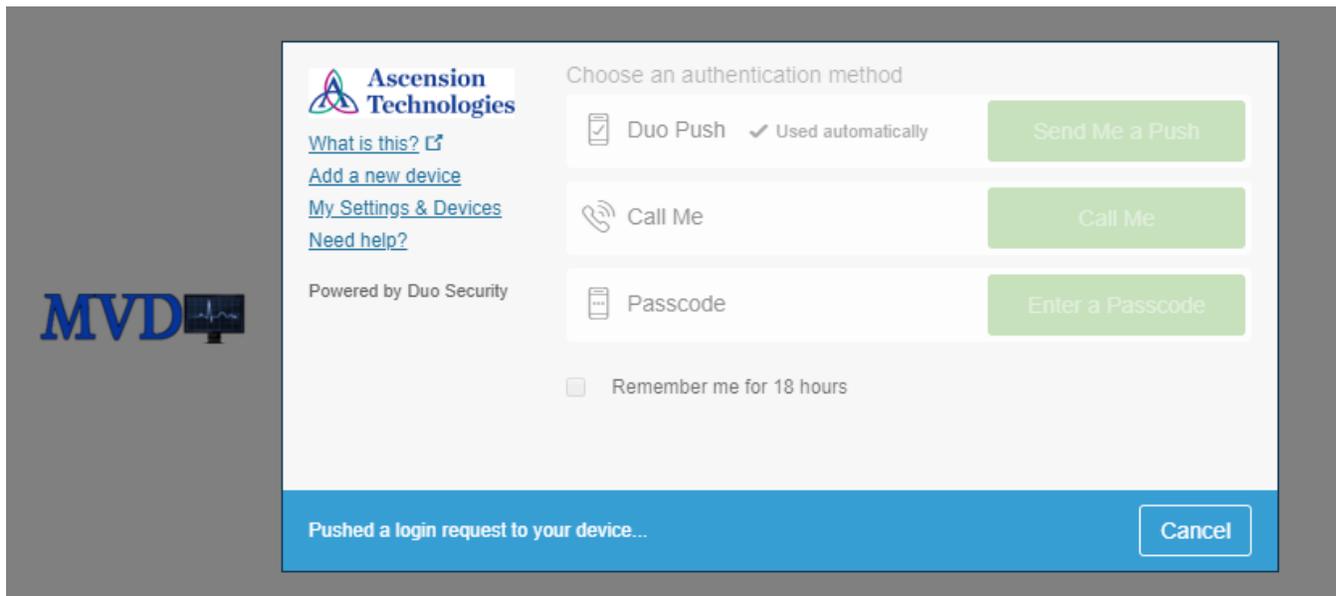
14. Go to your phone
   a. **Approve** from the locked screen
   b. Or, open the app and click **Approve**