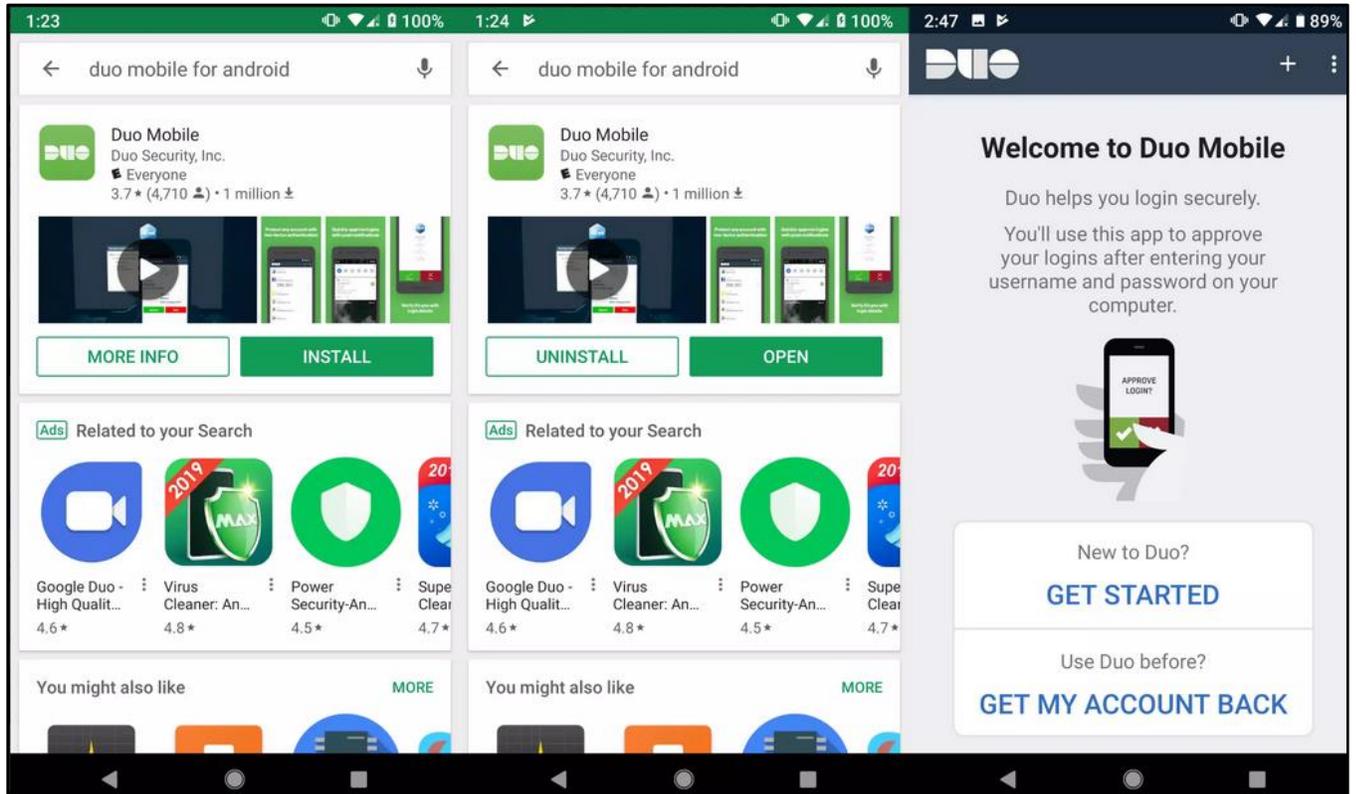


DUO MFA User Enrollment - AHPM

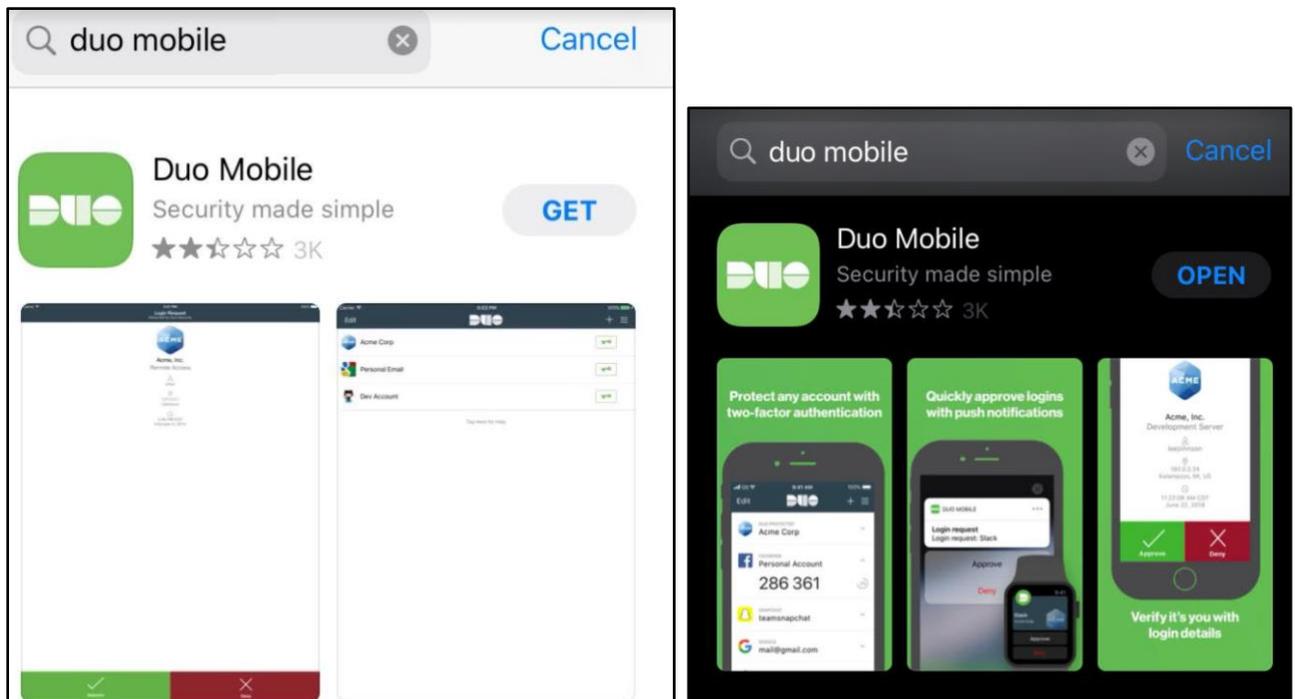
DUO MFA is a second layer of protection for your account when logging in to the Citrix MVD applications. For early enrollment, please follow the direction below.

First, Download and Install the DUO Mobile app on your smartphone.

Android devices:



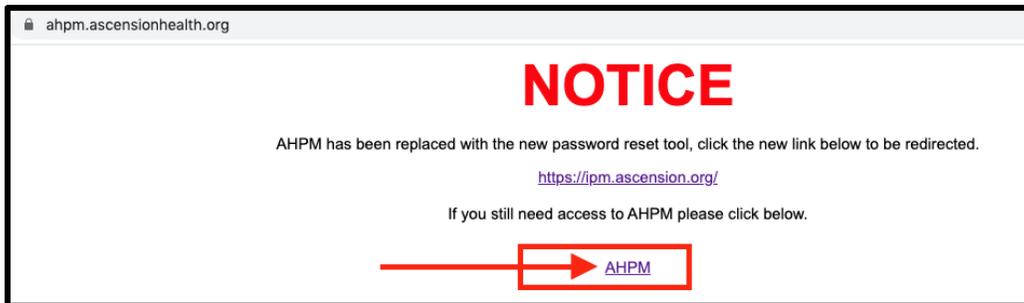
iOS devices:



After you have completed installing the DUO mobile app.

Go To: <https://ahpm.ascensionhealth.org>

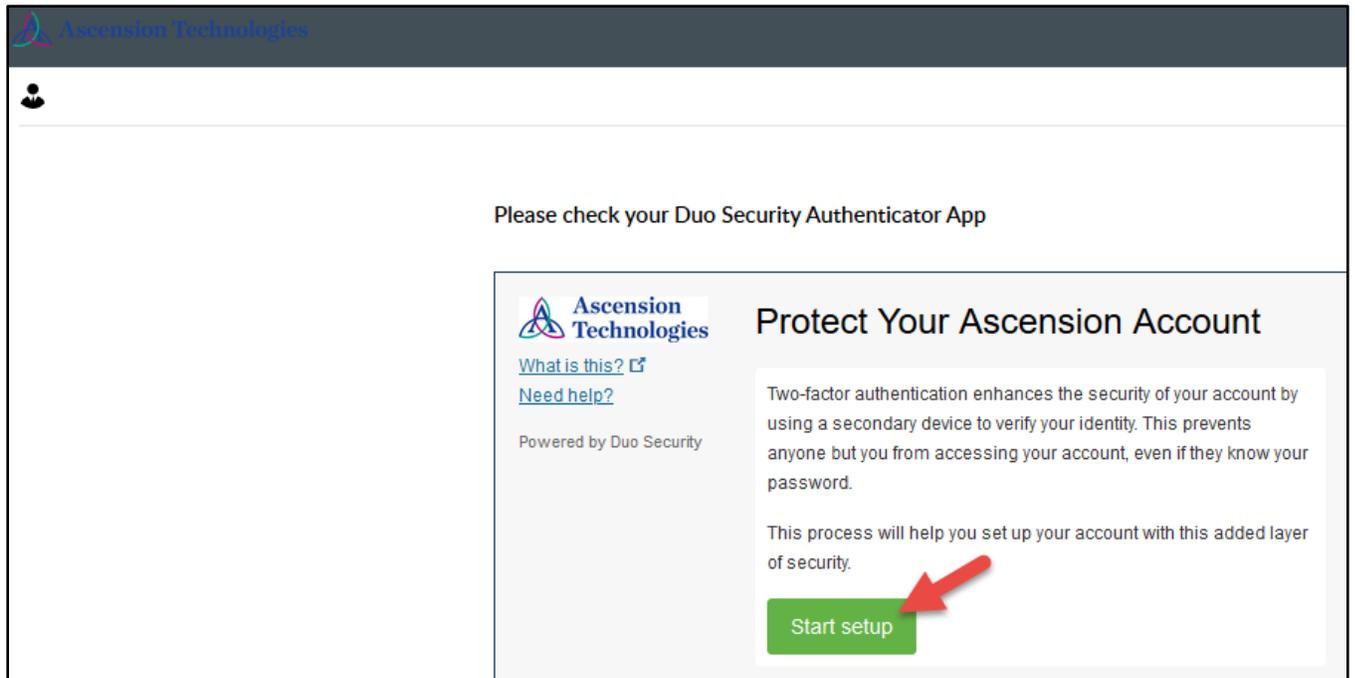
1. A **NOTICE** banner will pop up, **click on AHPM**



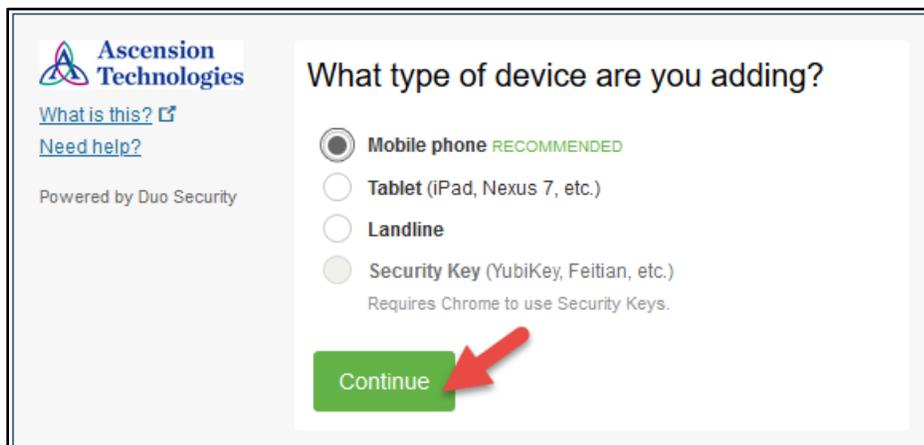
2. **Enter your UserID and Password.**
 - a. **Select your ministry from the drop-down menu, enter the captcha word challenge and click Login**

A screenshot of the Ascension Technologies login page. The top left features the Ascension Technologies logo. Below it are two links: 'Forgotten Password' (with a key icon) and 'Unlock Account' (with a padlock icon). The main content area is divided into two columns. The left column has sections for 'Update Your Account' (with links for 'User Registration' and 'Change Password') and 'eCorp Accounts'. The right column is titled 'Sign in' and contains a 'User Name' field with the placeholder 'Enter your UserID', a 'Password' field with masked characters, and a 'Log on to:' dropdown menu. Below these is a captcha image showing the word 'mincpi' in a stylized font. Underneath the captcha is a text input field containing 'mincpi' and a refresh icon. At the bottom of the sign-in section is a blue 'Login' button, which is highlighted by a red arrow.

3. Click Start Setup



4. Select your device type and click Continue



5. **Type** your phone number and **Click** the **check mark box** to verify your phone number
 - a. Click **Continue**

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Enter your phone number

United States

+1 ✓
Example: (201) 234-5678

You entered: . Is this the correct number?

6. **Choose** your device type and click **Continue**

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What type of phone is

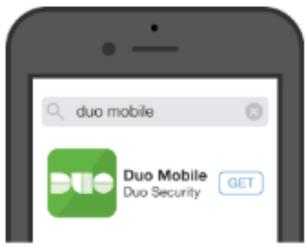
iPhone
 Android
 Windows Phone
 Other (and cell phones)

7. **Click** on “I have Duo Mobile installed’

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[What is this?](#)
[Need help?](#)
Powered by Duo Security

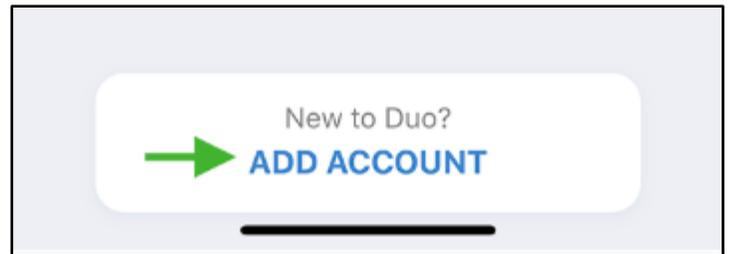
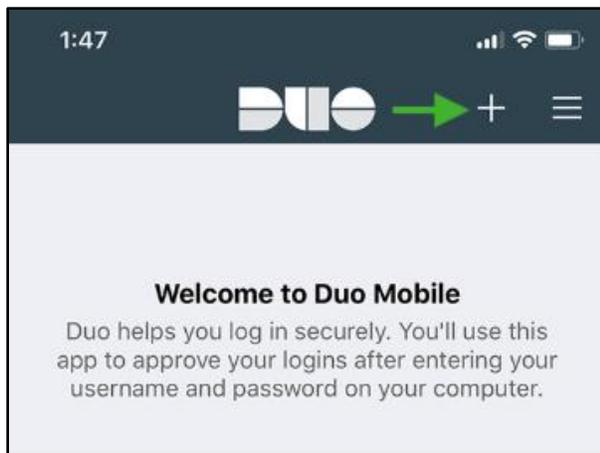
Install Duo Mobile for iOS

1. Launch the App Store app and search for "Duo Mobile".
2. Tap "Get" and then "Install" to download the app.

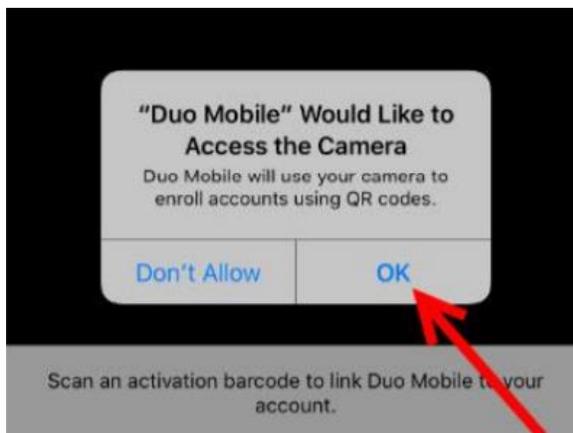


8. **Open** the **DUO** mobile app on your **smartphone**

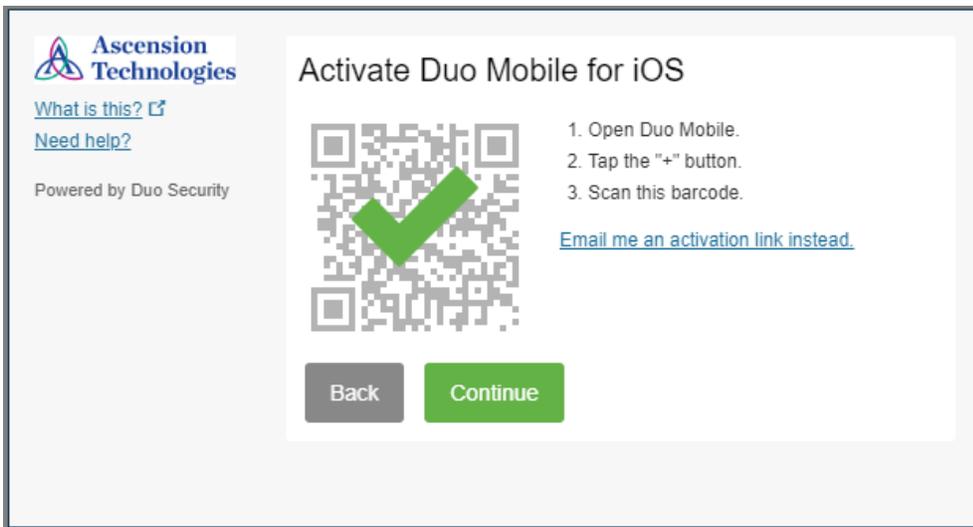
- Click** on the “+” sign on the duo mobile app, or “**Add Account**”



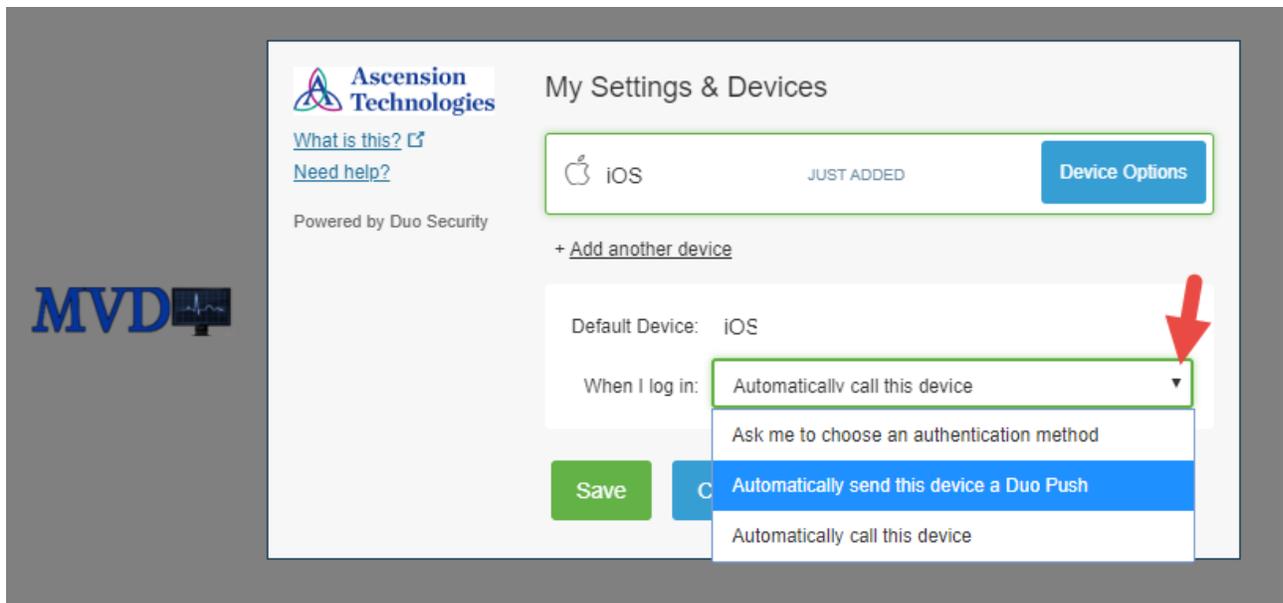
9. Click **OK** to allow the app to access your camera.



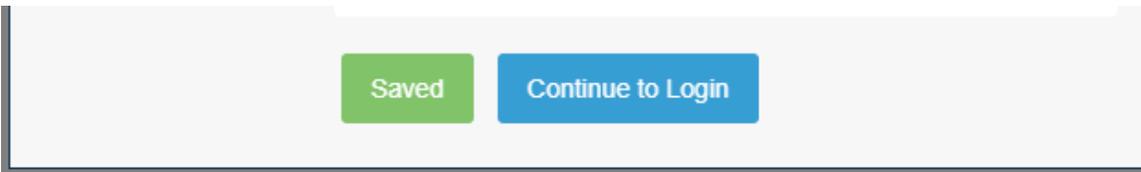
10. **Scan the barcode** on your computer and Click **Continue**
 - a. The barcode on your computer will change to a green check mark indicating the account was added successfully.



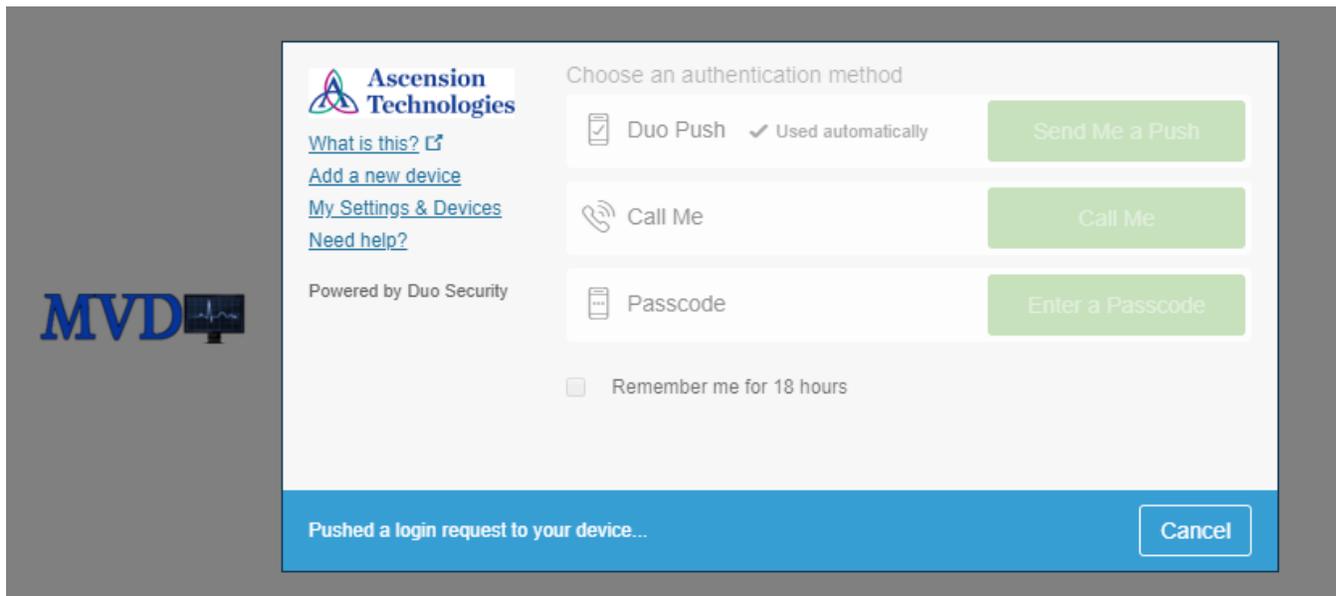
11. Click on the **drop-down** arrow to **select** your **default** MFA option.
 - a. **Recommended** setting is to “Automatically send this device a Duo Push”



12. Click **Save** and “**Continue to Login**”



13. Once you are done with registration, the system will send you an MFA request.
- In this example we selected the DUO Automatic Push



14. Go to your phone

- Approve from the locked screen
- Or, open the app and click **Approve**

