

Remote SSO (Single Sign On) Access to Cerner EHR

PC, Mac, Smart Phone, and Tablet

Direct access to Cerner EHR is available via your web browser and will allow you to complete routine EHR work remotely. If you do not already have an EHR account, contact the Medical Staff Office to register for an account (contact info at the end of this document).

Follow the instructions below to get started. There are just three requirements to connect: an EHR user name and password, a good quality Internet connection, and the Citrix Receiver software installed on your device.

1. Use the following link: <https://ahmiwi.cernerworks.com/citrix/ssoWeb>
2. Enter your Cerner EHR user name and password on the CernerWorks login page. This is the same user name and password you use to log in to a computer at CSM. If you know you have an EHR account, but cannot log in, contact the Service Desk at 414-326-2400.

3. The Cerner EHR applications display. Select PowerChart SSO, FirstNet SSO (Emergency Dept), or SurgiNet SSO (Surgery), as applicable to your security and workflow. The application will launch directly without the need to reenter your user name and password again.



4. If you double-click on an application and it doesn't open or if you see an error, you need to install Citrix Receiver. Click on the "Download Receiver" link on the bottom left of the screen. Select either the Download Receiver v4.x for Windows or Download Receiver for MAC, depending on the type of computer you have. Click "Install", then "Finish". The application should then open. If you receive a prompt to add an account after successfully installing Receiver you can click Finish or Continue to skip the account configuration.

For assistance with technical issues or to register for an EHR account, contact the Medical Staff Office:

Zachary Zeyen, Medical Staff Informatics Specialist

Email: zachary.zeyen@ascension.org | Phone: 414.585.1458

Or Call the Credentials Hotline: 414.326.1895

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