![Columbia St. Mary's — A Passion for Patient Care]

Hospital EHR – Medical Staff Newsletter

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For questions, comments, or suggestions regarding the EHR or this newsletter, please contact me directly.
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Topics this edition

Flow Sheet Abnormal Results Color Changes, Available now
Quick Sign On Computers – Remember to Sign Off
Changes to Patient List Columns, Effective 3.6.18
In-House Support

Flow Sheet Abnormal Results Color Changes, Available now

Effective 2.21.18, abnormal results on the flowsheet (including labs and vital signs) were standardized.

- Low results are **blue**.
- High results are **red**.
- Other abnormal results are **orange**.

Previous Format

Updated format as of 2.21.18

Quick Sign On Computers – Remember to Sign Off

Earlier this year, the majority of shared standard desk top computers within the hospital were updated to support quick sign on and quick sign off. **Please remember to sign off all computers when you are done working**. This security measure protects both you and your patients.

1. **Select the Windows icon in lower left hand corner of monitor.**
2. **Then click on the person icon.**
3. **Then select "Sign Out."**

Changes to Patient List Columns, Effective 3.6.18

Effective 3.6.18, there will be another column added to patient lists on the far right. This column will specify patient status such as Inpatient or Observation. The title of the column is a Cerner standard, and states "Medical Service." Unfortunately we cannot customize this name.

If your security position allows you to customize your columns, this change will remove any of your current customizations. To reset your preferences select the icon as circled here.

In-House Support

Local EHR support is available <u>Monday through Friday from 8am to 4pm</u>. We are pleased to announce that a new team member has joined Caitlin to provide support and training. Please welcome Amy. When her training is complete we will again have in person support available on both campuses. In the meantime, Ozaukee campus will be supported by phone only during the above hours.

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Connect Caitlin or Amy directly by dialing Vocera and requesting "**EHR support."**

Ozaukee Vocera Phone: 262-243-6707

Milwaukee Vocera Phone: 414-585-1995

For urgent/emergent EHR technical assistance outside of the above hours, contact the Help Desk at 414-326-2400.

When asked for an extension, choose "7" for expedited transfer to a service desk analyst.

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