

## Hospital EHR – Medical Staff Newsletter

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For questions, comments, or suggestions regarding the EHR or this newsletter, please contact me directly.

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### Topics this month

**Diagnosis Type**

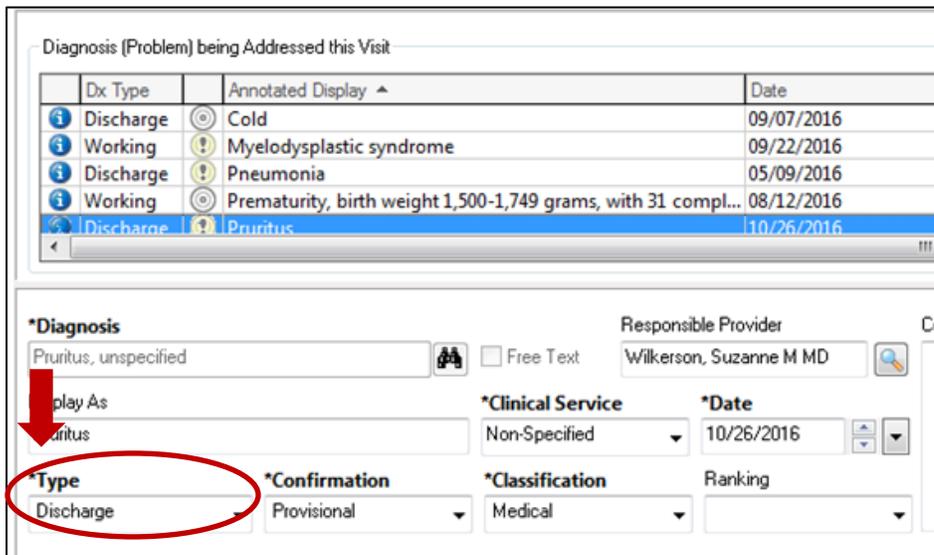
**Restricted Medication Powerforms**

**In-House Support Reminder**

### Diagnosis Type

Effective Wednesday, 10/26/16 the default Diagnosis Type was changed for all EHR users to “Discharge” instead of “Working.” Only “Discharge” diagnosis types pull into the Hospital Transition of Care Summary, and the majority of diagnoses entered on the Diagnosis list are discharge diagnoses.

If you enter a diagnosis and do not want it to populate the Transition of Care Summary, simply double click on the diagnosis to modify and change the type as applicable.



Diagnosis (Problem) being Addressed this Visit

Dx Type	Annotated Display ^	Date
Discharge	Cold	09/07/2016
Working	Myelodysplastic syndrome	09/22/2016
Discharge	Pneumonia	05/09/2016
Working	Prematurity, birth weight 1,500-1,749 grams, with 31 compl...	08/12/2016
Discharge	Pruritus	10/26/2016

\*Diagnosis: Pruritus, unspecified

Responsible Provider: Wilkerson, Suzanne M MD

Free Text:

Display As: Pruritus

\*Clinical Service: Non-Specified

\*Date: 10/26/2016

\*Type: Discharge

\*Confirmation: Provisional

\*Classification: Medical

Ranking: [dropdown]

## **Restricted Medication Powerforms**

Ertapenem and Mirapenem have been added to the list of restricted antibiotics that require completion of a restricted Powerform. Reminder – All required fields are highlighted yellow and the **green checkmark in the upper left hand corner must be clicked to sign the document.**

Restricted Med - Ertapenem - TESTING, STATUS4

\*Performed on: 10/31/2016 1627 CDT

### Ertapenem (Invarez) Criteria

Must meet one prescriber restriction and one medication restriction

Please select prescriber type

- I am an Infectious Disease Physician
- I am a Hospitalist Service Provider
- I am a Surgical Services Provider
- I am a Critical Care Provider
- I am a Family Practice/Internal Medicine Provider
- I am an Emergency Department Provider
- Other:

## **In-House Support**

In-house support is available Monday through Friday from 8am to 4pm on both Ozaukee and Milwaukee campuses from Caitlin and Kevin of the Clinical Informatics Team. They have offices on each campus and can provide both in person as well as over the phone assistance. Please do not hesitate to contact them directly during these hours.

Connect to them directly by dialing Vocera and requesting “EHR support.”

**Ozaukee Vocera Phone: 262-243-6707**

**Milwaukee Vocera Phone: 414-585-1995**

**Soon we will place stickers with above contact information on the base of all hospital computer monitors.**

Real-Time, In-House Support includes:

- Quick 1:1 assistance for help with using the EHR.
- Coaching sessions for EHR workflow and utilization optimization.
- Assistance with logging tickets for identified problems.

If potential needs are identified by other hospital staff members, you may be referred to Caitlin or Kevin. Please be gracious when you are contacted and use these coaching opportunities to enhance your efficient use of the EHR. The support team members are your allies and they want to help you. Also, these interactions are a good opportunity for sharing your ideas on how to improve the EHR.

**For urgent/emergent EHR technical assistance outside of the above hours, contact the Help Desk at 414-326-2400.**

**When asked for an extension, choose “7” for expedited transfer to a service desk analyst.**