

Hospital EHR – Medical Staff Newsletter

July 2016, Volume 3, Issue 7

For questions, comments, or suggestions regarding the EHR or this newsletter, please contact me directly.

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Topics this month

Full access to ECG Images starting 7.11.16

Tips/Tricks – use of Autotext available in Depart Follow-up “comments” section

Laboratory Utilization Committee – Alert Updates for 7.11.16

Discharge Neonatal DME Prescriptions, available 7.11.16

Radiology Orders – reason for exam field, reminder alert starting 7.11.16

In-House Support Reminder

Full access to ECG Images starting 7.11.16

Starting 7.11.16, preliminary ECG images will be available for viewing in the EHR. Preliminary documents clearly state “Preliminary” at the top of the document. These documents have not yet had a cardiologist interpretation. Please be aware that the computer generated interpretation of preliminary images may contain inaccuracies.

ECG Images are easily accessible via Flow Sheet and Documents sections of the chart.

Access via Flow Sheet

EKG Image (MUSE) = Final/Verified ECG interpretation available

In Progress = Preliminary ECG (cardiologist interpretation pending)

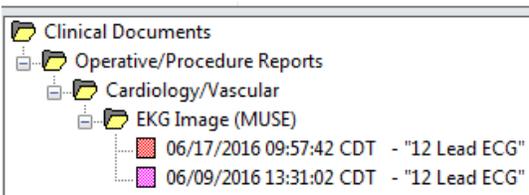
Showing results from (06/09/2016 - 06/17/2016) [Show more results](#)

Physician Office/Clinic View	06/17/2016 9:57 CDT	06/09/2016 13:31 CDT
Cardiology/Vascular		
EKG Image (MUSE)	EKG Image (MUSE)	In Progress

Access Via Documents

Red = Final/Verified ECG interpretation available

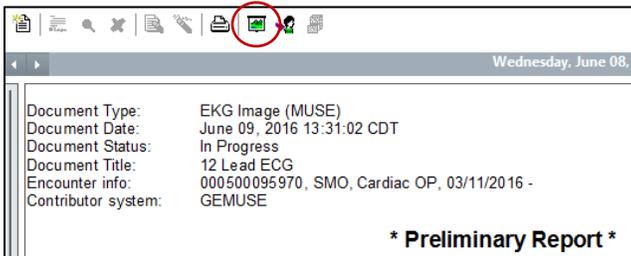
Pink = Preliminary ECG (no cardiologist interpretation)



Clinical Documents	
Operative/Procedure Reports	
Cardiology/Vascular	
EKG Image (MUSE)	
■ 06/17/2016 09:57:42 CDT - "12 Lead ECG"	
■ 06/09/2016 13:31:02 CDT - "12 Lead ECG"	

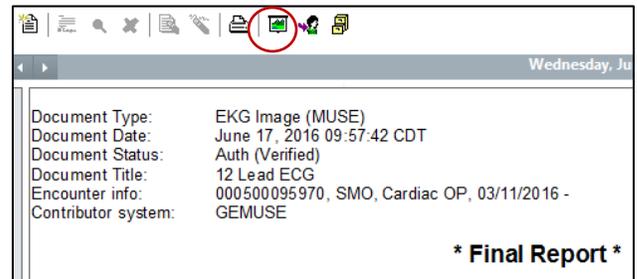
Viewing ECG Images

To view image (preliminary or final report), click on the image icon  when viewing the report document.



Document Type: EKG Image (MUSE)
Document Date: June 09, 2016 13:31:02 CDT
Document Status: In Progress
Document Title: 12 Lead ECG
Encounter info: 000500095970, SMO, Cardiac OP, 03/11/2016 -
Contributor system: GEMUSE

*** Preliminary Report ***



Document Type: EKG Image (MUSE)
Document Date: June 17, 2016 09:57:42 CDT
Document Status: Auth (Verified)
Document Title: 12 Lead ECG
Encounter info: 000500095970, SMO, Cardiac OP, 03/11/2016 -
Contributor system: GEMUSE

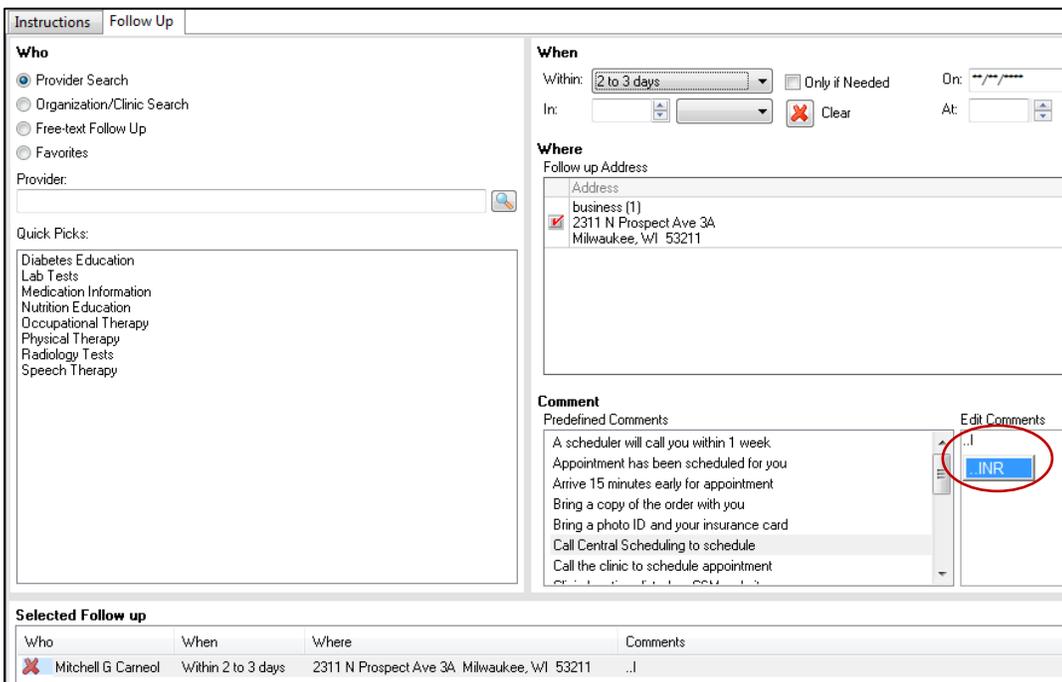
*** Final Report ***

Tips/Tricks – use of Autotext available in Depart Follow-up “comments” section

Autotext is available for use in “Comments” in the Follow-up Section of Depart.

Screen shots below show a custom autotext phrase instructing patient to have INR checked at follow-up appointment with PCP.

Autotext search.



Who

Provider Search
 Organization/Clinic Search
 Free-text Follow Up
 Favorites

Provider:

Quick Picks:

- Diabetes Education
- Lab Tests
- Medication Information
- Nutrition Education
- Occupational Therapy
- Physical Therapy
- Radiology Tests
- Speech Therapy

When

Within: 2 to 3 days Only if Needed On:

In: Clear At:

Where

Follow up Address

Address

- business (1)
- 2311 N Prospect Ave 3A Milwaukee, WI 53211

Comment

Predefined Comments

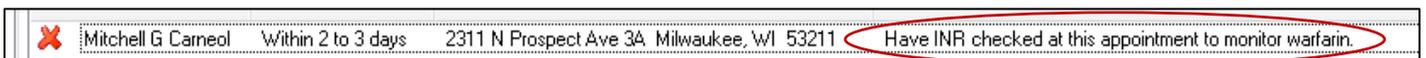
- A scheduler will call you within 1 week
- Appointment has been scheduled for you
- Arrive 15 minutes early for appointment
- Bring a copy of the order with you
- Bring a photo ID and your insurance card
- Call Central Scheduling to schedule
- Call the clinic to schedule appointment

Edit Comments

Selected Follow up

Who	When	Where	Comments
<input checked="" type="checkbox"/> Mitchell G Carneol	Within 2 to 3 days	2311 N Prospect Ave 3A Milwaukee, WI 53211	..I

Phrase populated in Follow-up.



<input checked="" type="checkbox"/> Mitchell G Carneol	Within 2 to 3 days	2311 N Prospect Ave 3A Milwaukee, WI 53211	Have INR checked at this appointment to monitor warfarin.
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Laboratory Utilization Committee – alert updates for 7.11.16

The Laboratory Utilization Committee is committed to providing clinical decision support tools that encourage and support appropriate utilization of lab resources as well as improve patient satisfaction.

CMP is currently a **“Once Per Calendar Day”** test. This alert is creating challenges in the ICU setting due to the acuity of these patients. As such, it **will be updated to exclude ICU units**.

Procalcitonin will be added to the “Once Per Calendar Day” alert rule in all hospital patient care areas.

Please direct any questions about the initiative as follows:

Guillermo Martinez –Torres, MD
Chair, Pathology and Laboratory Services
414-585-1448

Barbara Albrecht
Administrative Director – Laboratory Medicine
414-585-1401

Radiology Orders – reason for exam field, reminder alert starting 7.11.16

Radiology orders placed with a **“Reason for Exam – DCP: Other (use special instructions)”** will now require completing the **“Special Instructions”** field.

Orders for Signature

Order Name	Status	Start	Details
CT Head or Brain w/o Contrast	Order	06/27/2016 11:04 ...	Start Date 06/27/2016 11:04:00 CDT Routine, Other (use spe

Details for CT Head or Brain w/o Contrast

*Requested Start Date and Time: 06/27/2016 11:04 CDT

*Priority: Routine

*Reason For Exam - DCP: Other (use special instructions)

*Transport mode: Ambulatory

*Patient on O2: No

If the “Other (use special instructions)” option is selected and no information is entered in the Special Instructions field, the following alert will display when attempting to sign the order. Click on Modify to return to the order details and complete the Special Instructions field, indicating an appropriate reason for exam.

Discern: (1 of 1)

Cerner

Radiology - Required field

Special Instructions should be entered when Reason for Exam = Other (use special instructions). Please update order CT Head or Brain w/o Contrast to be able to continue placing the order

Modify

Discharge Neonatal DME Prescriptions, available 7.11.16

To assist with neonatal discharges from the hospital, custom DME orders are available. These include:

- Apnea Monitor
- Biliblanket
- Home Oxygen

These orders must be accessed Use ePrescribe to create a prescription order. (The same process you use for sending a medication prescription.) CMS requires specific details, such as NPI# and signature, on all DME orders. These details are only available on ePrescribe prescriptions.

Example Ordering Process (Shown here is search for “Apnea Monitor”):

1. From **Orders** in patient chart menu select **+ Add**
2. Select the order type as “Discharge Meds as Rx,” then use search field to find and select the order.

Search: Contains: Type:

Folder: Search within:

Apnea Monitor Folders

3. Select the appropriate order sentence from the available order sentences, if applicable.

Order Sentences

Order sentences for: Durable Medical Equipment (Rx) (Apnea Monitor)

(None)

See Instructions, Instructions: Use as directed. Settings: Apnea 20 secs, High heart rate 225 bpm, Low heart rate 80 bpm, # 1 each

See Instructions, Instructions: Use as directed. Settings: Apnea 20 secs, High heart rate 225 bpm, Low heart rate 70 bpm, # 1 each

4. Complete Order Fields on prescription scratchpad.
 - Confirm accuracy of special instructions and edit as needed
 - Complete Indication field
 - “Send to” eRx printer on unit

Details for **Durable Medical Equipment (Rx) ...** Send To:

Details Order Comments Diagnoses

Dose	Route of Adminis...	Frequency	Duration	*Dispense	Refill
<input type="text" value="See Instructions"/>	1 each	0			

Indication:

PRN:

Special Instructions:

In-House Support

In-house support is available **Monday through Friday from 8am to 4pm** on both Ozaukee and Milwaukee campuses from Caitlin and Kevin of the Clinical Informatics Team. They have offices on each campus and can provide both in person as well as over the phone assistance. Please do not hesitate to contact them directly during these hours.

Connect to them directly by dialing Vocera and requesting **“EHR support.”**

Ozaukee Vocera Phone: 262-243-6707

Milwaukee Vocera Phone: 414-585-1995

Soon we will place stickers with above contact information on the base of all hospital computer monitors.

Real-Time, In-House Support includes:

- Quick 1:1 assistance for help with using the EHR.
- Coaching sessions for EHR workflow and utilization optimization.
- Assistance with logging tickets for identified problems.

If potential needs are identified by other hospital staff members, you may be referred to Caitlin or Kevin. Please be gracious when you are contacted and use these coaching opportunities to enhance your efficient use of the EHR. The support team members are your allies and they want to help you. Also, these interactions are a good opportunity for sharing your ideas on how to improve the EHR.

For urgent/emergent EHR technical assistance outside of the above hours, contact the Help Desk at 414-326-2400.

When asked for an extension, choose “7” for expedited transfer to a service desk analyst.