



Ascension

# Ascension Columbia St. Mary's

## Hospital EHR - Medical Staff Newsletter

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### Reminder - Transition from ED to Admission & Lab Specimen Collection

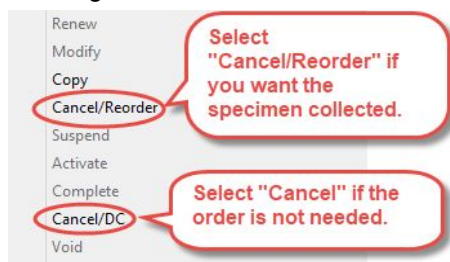
Sometimes patients are transferred out of the ED to the medical unit prior to collection of lab specimens that were ordered in the Emergency Department. This can happen with any test but most commonly it is a urine or stool sample or a second blood culture. In these situations, it is challenging for lab staff to find the patient and collect the specimen as the order is still linked to the original ED location. Orders need to be updated to assure a patients' ordered tests are linked to their admitted location.

**After confirming admitted patient location in the Banner Bar, follow these steps:**

1. Review lab orders. Any specimen that has Order Status of "ordered" is not yet collected.

|   |                                     |  |                         |
|---|-------------------------------------|--|-------------------------|
| Culture Blood                           | <input type="checkbox"/>            |  | InProcess (Preliminary) |
| Culture Blood                           | <input checked="" type="checkbox"/> |  | Ordered (Dispatched)    |
| Urinalysis Macroscopic Rflx Microscopic | <input checked="" type="checkbox"/> |  | Ordered (Dispatched)    |

2. Next, right click over the order status sentence and select either "Cancel/Reorder" or "Cancel".



## Reminder - Selection of Appropriate Lab Collection Time Priority

Selection of the appropriate lab collection priority will limit delays in specimen collection and lab results. Please review the following guidelines.

### Hospital Lab Orders have 4 collection priority options:

- Timed Collect
- Today Collect
- Future AM Collect
- Stat Collect

### Timed Collect

- a. Timed Collect is used if you want a draw at a specific time due to monitoring drug levels, etc.
- b. Timed Collect should also be used for ALL recurrent lab orders (Q6 hours, QAM, etc.).

Most specimen collection times will round to the nearest hour, but there are exceptions:

Q10min – rounds to the nearest 10 minutes

Q15 min – rounds to the nearest 15 min

q5min – rounds to the nearest 5 min

q1hr – rounds to the nearest 30 min

q30min - rounds to the nearest 30 min

### Today Collect

Specimen will be collected at the next routine scheduled collection time. You can expect most specimens to be collected within 4 hours or less of order placement. (Exception - if a patient has a scheduled Timed Collect order later in the day, the Today Collect order will be combined with the previously requested Timed Collect order.)

### Future AM Collect

Specimen will be collected the next day with routine morning lab collection. (Beware – if you place this order during the evening after midnight, the specimen will not be collected until the following day. In this scenario, use of Today Collect is most appropriate.)

### Stat Collect

Specimen should be collected within 15 minutes of verbal lab notification. As with all STAT requests, in addition to placing the order in the EHR, the RN should ALWAYS be verbally notified at the time of order placement.

### Recurrent Frequency

**DO NOT specify recurrent frequency with any order priority except Timed Collect.** (Unfortunately Cerner functionality does not allow us to inactivate frequency option on other priority types even though it will cause those orders to not function properly.)

### Examples of proper use of recurrent frequency orders

- If you want an order each morning, order Timed Collect to start at 0600 with frequency Qday. (Do not order Future AM Collect with recurrent frequency.)
- If you want a recurrent test with first specimen to be collected “now,” place a Timed Collect order with appropriate frequency. For example, BMP Timed Collect Q3h x3 placed at 10:15 am will have specimens collected at 11:00, 14:00, and 17:00. (Do not order Stat Collect with recurrent frequency.)

**Remember to enter a duration on ALL orders with a recurrent frequency.**

## Update - COVID Status in Banner Bar

The Banner Bar COVID status is intended to be a quick, initial review of pending or resulted COVID lab tests in the past 14 days. To date, **we have noticed discrepancies related to repeat testing or merging of encounters in Invision.** Please **review the orders and flowsheets for the most accurate representation of the patient's COVID status.** If discrepancies are noted, please contact the help desk at 414-326-2400 to have it corrected in the EHR.

## Electronic Prescribing of Controlled Substances, Effective 11/18/20

Beginning this month, Electronic Prescribing of Controlled Substances (EPCS) will be activated. EPCS provides an improved and streamlined process for both Providers and patients. Initially it will be available for a pilot group of Hospitalists on 11/11/20. Then on 11/18/20 it will be available to all enrolled Providers.

Providers must be enrolled into Imprivata dual authentication software to utilize EPCS. Information regarding enrollment was previously communicated. Authentication enrollment is specific to each EHR platform and hospital even if previously used at another location.

While enrollment at this time is voluntary, and the ability to print controlled substance prescriptions will not be removed, be aware that January 1, 2021 EPCS will be required for prescriptions covered under a Medicare Part-D drug plan. In addition, many national pharmacies, including Walmart, will soon not be accepting paper prescriptions for controlled substances.

If you encounter issues or have questions about enrollment:

Call the EHR Support Line at 414-585-6288: The hotline will be manned by members of the Informatics team. If you get voicemail it means the team is currently on the phone with other callers. Please leave your name and a call back number and someone will return your call.

Review attached job aid, [Electronic Prescribing of Controlled Substances - Cerner Job Aid](#)

## Local EHR Support

Local EHR support is available Monday through Friday from 8am to 4pm  
from Caitlin and Amy of the Clinical Informatics Team.

Connect with them directly at 414-585-6288.

They are also available by dialing Vocera and requesting "EHR support."

Ozaukee Vocera Phone: 262-243-6707

Milwaukee Vocera Phone: 414-585-1995

For urgent/emergent EHR technical assistance outside of the above hours, contact the Help Desk at 414-326-2400.

When asked for an extension, choose "7" for expedited transfer to a service desk analyst.