



Ascension Columbia St. Mary's

WEEKLY EHR COMMUNICATION MAY 2, 2018

Please post / share this communication within 24 hours in your department/unit.

Remember: Many answers/clarifications on EHR processes can be accessed through the EHR Intranet site or EHR Learning (Learning Live)

- **New Ascension WI (AW) ADULT Sepsis Order Set –**

NEW GO LIVE DATE 6/27/18 (afternoon)

New go-live date set in order to coordinate scheduling with Information Systems

A statewide team worked to standardize sepsis orders within Ascension WI per the goals set by Ascension National. This included standardizing all existing sepsis PowerPlans as well as antibiotic subphases. Pneumonia (non-sepsis) is also being updated to reflect the new AW antibiotic subphases.

We kept the existing workflows (PowerPlans & subphases) but updating to the new AW content to maintain the gains we've achieved over the last few years.

Please see the attachment included for more information.

Please contact CSM members of our team with any questions: Don Lee MD, Patty Haugh RN-CNS, and Julie Kreckow RN-Clinical Informatics.

New This Week:

- Sepsis Update
- Limb Alert Powerform
- ED Attachment Referral

• **Limb Alert Wristband PowerForm Available 6/28/18**

A new Limb Alert Wristband PowerForm is now available in Ad Hoc folders and should be completed whenever a limb alert wristband is applied to a patient.

The screenshot shows a web-based form titled "Limb Alert Wristband - TESTING, MARYMRS". At the top, it indicates the form was performed on 06/26/2018 at 0819 by CDT, and was entered by Testing1 OE BC, OE BC RN. The form has a green header with the title "Limb Alert Wristband". Below the header, there are two main sections: "Affected arm" with radio buttons for "Left" and "Right", and "Reason for Limb alert" with a list of checkboxes: Mastectomy, AV fistula/graft, Deep vein thrombosis, Stroke, Arm with IVAD, and Other. Further down, there are fields for "Date/time applied" and "Applied by", and "Date/time removed" and "Removed by". At the bottom, there is an "Additional information" section with a rich text editor showing "Segoe UI" font and size "9".

The information will flow to the Nursing Communication Summary Page and the Perioperative

Limb Alert 2 (3)		
Selected visit		
Affected Arm	Left	06/26/18 08:19
Reason for Limb Alert	Arm with IVAD	06/26/18 08:19
Date/Time Applied	06/26/18 08:26	06/26/18 08:19

Communication Summary Page for easy availability.

If the wristband is removed or changed, modify the PowerForm from Form Browser so the correct information will be viewable

For Questions contact Karen Shapiro at Karen.Shapiro@Ascension.org or Jane Laufenberg at Jane.Laufenberg@Ascension.org

• **ED attachment follow-up referral** **Release 7/6/18**

CSM-Milwaukee Emergency Department is currently piloting an effort to ensure our patients maintain continuity of care as they are discharged from our Emergency Department (“ED Attachment”). A specific initiative we have implemented is embedding scheduling navigators in the ED. To facilitate engaging a scheduling navigator, a Cerner referral order has been created to notify of scheduling need (screen shots attached).

Benefits of this effort:

Patients will be scheduled for follow up prior to leaving the ED and have additional reinforcement of follow up care

Cerner work flow allows providers to notify schedulers of appointment needs

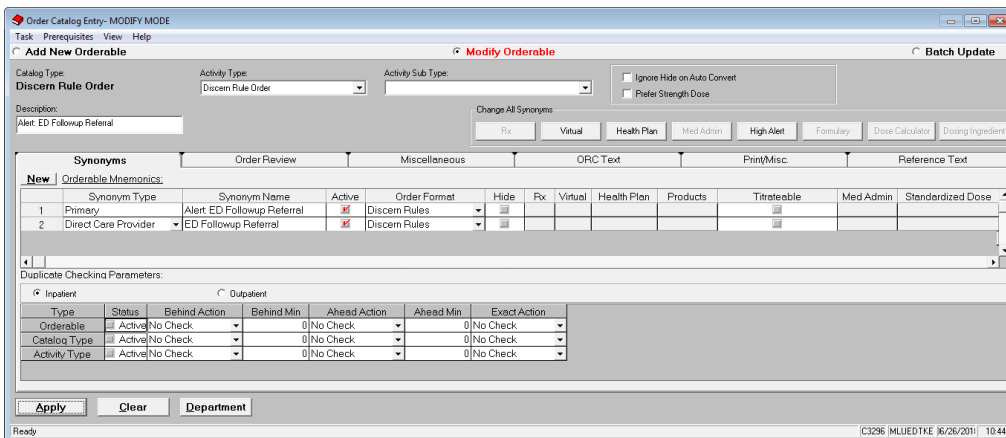
This order should be used for the following in the pilot phase:

Patients who need PCP appointments

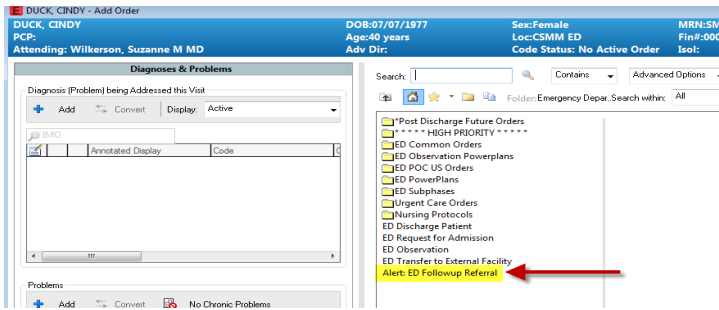
As this is a pilot, the scheduler will be on site ~12-4 on weekdays only. Orders placed outside of these hours are not currently guaranteed to be scheduled.

This process is in addition to ongoing Transition Care case management support, so continue to reach out to case management as needed. We will continue to update and refine based on feedback from the staff and provide updates if the scope of the effort is expanded.

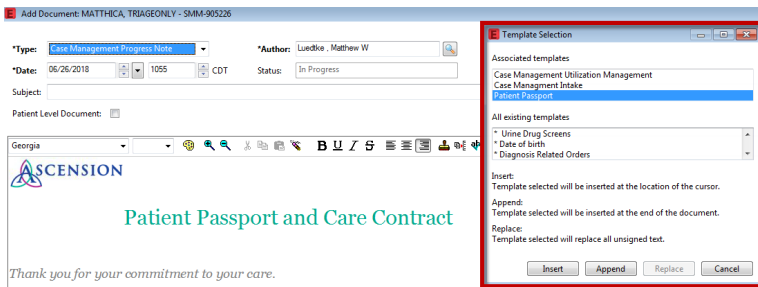
New orderable for the ED Providers:



Appears at the base folder for ED Orders



New template for ED Case Management in the Case Management Progress Note type

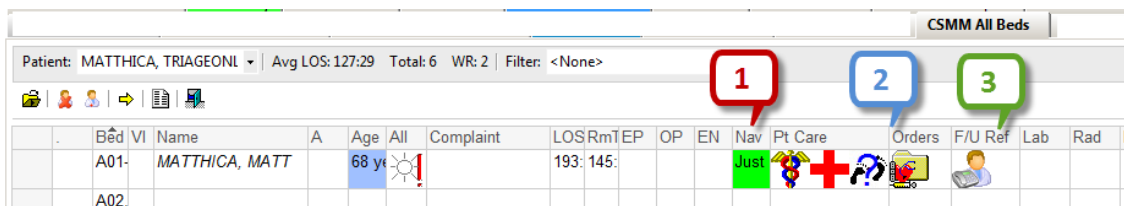


Follow-up appointment details:

	Name of physician:	
	Practice name, location and phone number:	
	Date:	
	Time:	

If you have any questions, feel free to contact me at:



Changes to the CSMM All Beds tracking board view



- New column so the ED Navigators can assign themselves to a patient in order to prevent people from doubling up
- Splitting the Events column to display Patient Care and Orders (ie Labs, Rad, etc) into their own columns
- New column to display notification to the ED Navigator group that the ED Followup Referral has been ordered

For any questions: Please contact Heidi Ziemendorf Heidi.Ziemendorf@ascension.org or Matt Luedtke Matthew.Goldner-Luedtke@ascension.org

- Patient Education Approval Process** – Patient Education documents will now be approved by the Patient Care Work Team Meeting that meets on the second Wednesday of every month. Please submit a Patient Education Work Request document two weeks before scheduled monthly meeting. E-mail Patient Education Work Request and a Word Document of the Patient Education to Darlene Tuescher at Darlene.Tuescher@ascension.org Please cc the co-chairs (currently Natalie Gronwall and Katelynd Casper). Refer to the attached “Process steps for review of patient education documents” and the “Patient Education Work Request” for more details. These documents are also be available via Powerplans and Toolkits on the intranet.

Tuesday, June 26, 2018 1:42 PM

HOME
APPLICATIONS & LINKS
DEPARTMENTS & RESOURCES
DIRECTORIES
POLICIES & PROCEDURES

Nursing

Role Resources


Unit/Department/Specialties

Patient Care Resources

Patient Through-put

Peer Review

Nursing Home Page



POWERPLANS AND TOOLKITS
CAUTION - Under Construction
See Ad Rep for PowerPlans if Downtime Occurs

[Link to FORMS & FLOWSHEETS](#)
[ZYNX VIEWSPACE POWERPLAN REVIEW](#)

Change requests:
 Contact clinical informatics team for assistance

[Clinical Informatics Work Team Change Request Form](#)
[Patient Education Request Process](#)
Patient Education Work Request Form - PLEASE READ PROCESS BEFORE SUBMITTING REQUEST

Emergency Department- (critical documents)	OPD / T&T / Special Procedures (CVL, GI)
General Medicine / Critical Care	Surgical Services
Laboratory / Blood Bank	Women and childrens Health
Medical Imaging / Interventional Radiology	

TOOLKIT/PATHWAYS
 (Order of toolkits under revision: In the interim use the lower section of toolkits to locate the forms / just under ventilator care)

Bariatric Surgery
 Cardiac: AMI / Chest Pain
 Cardiac: Heart Failure
 Cardiac: Surgery
 Colorectal: Enhanced Recovery After Surgery

For question contact Anagha Kulkarni @ Anagha.Kulkarni@ascension.org or Karen Shapiro @ Karen.Shapiro@ascension.org

Local EHR Support

Local EHR support is available Monday through Friday from 8am to 4pm from Caitlin and Amy of the Clinical Informatics Team. Connect with them directly at 414-585-6288.

They are also available by dialing Vocera and requesting “EHR support.”

Ozaukee Vocera Phone: 262-243-6707

Milwaukee Vocera Phone: 414-585-1995

Real-Time, Local EHR Support includes:

- Quick 1:1 assistance for help with using the EHR.
 - Coaching sessions for CPOE, Power Notes, Patient Lists, and utilization optimization.
- Assistance with logging tickets for identified problems.

For urgent/emergent EHR technical assistance outside of the above hours, contact the Help Desk at 414-326-2400. When asked for an extension, choose “7” for expedited transfer to a service desk analyst.