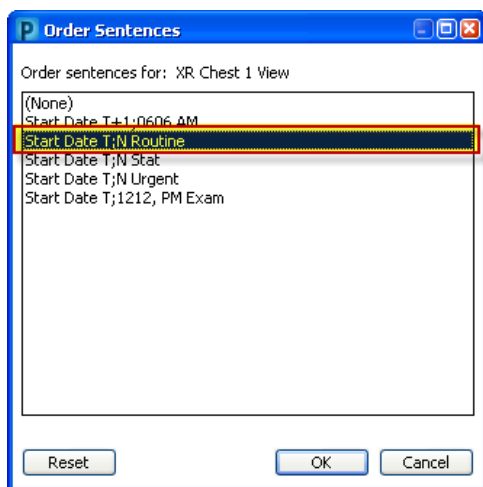


## Issue with changing the Priority on Pre-defined Order Sentences:

Pre-defined order sentences are seen as selection choices with individual orders (as show in first screen shot below) and in PowerPlans.

**ISSUE:** When an order sentence is selected from the pre-defined order sentences or PowerPlan order, but manually changed while completing the order, the Requested Start Date and Time will NOT automatically correct, (i.e. - changing from Stat to Future AM or Future AM to Routine).

For example, the **“Routine”** sentence is selected for this order



The provider changes the order priority from **“Routine”** to **“Future AM”**, **but the requested start date/time does not update** when the order (or PowerPlan) is signed.

*Requested Start Date and Time: 11/18/2013 1155 CST	*Priority: Future AM
*Reason For Exam - DCP:	*Transport mode: Future AM
*Patient has IV: Yes	Routine
	Stat
	*Patient on O2: Timed

The incorrect date/time is included in the new order, which can affect the scheduling of lab draws, and radiology exams.

**RESOLUTION: NEVER CHANGE ORDER PRIORITY.** If you have an open unsigned order and need a different priority, then cancel the order and create a new order with the proper priority. If a PowerPlan does not contain the order priority you need, use **“add to phase”** to add a new order.