

# EHR Hospital Communication: April 13, 2016

**Please post / share this communication within 24 hours in your department/unit.**

*Remember: Many answers/clarifications on EHR processes can be accessed through the EHR Intranet site or EHR Learning (Learning Live)*

- ❖ **St. John Sepsis Agent Module for Sepsis Quality Measure is now LIVE!**  
*The Cerner St. John Sepsis Agent provides for early recognition of patients at risk for sepsis by continuously monitoring key clinical indicators and recognizing a potentially septic pattern. As the Sepsis Agent identifies the risk for sepsis, an alert is sent to the RN who will notify the provider.*

Jobs Aid, Tips, Command Center and Clinical Support Contact Information is all located on EHR Home>EHR Projects

- **Web-Based Training (WBT) module has been assigned in myLearning. It is Highly Recommended to complete.**

*For questions contact Danine Wanek at [danine.wanek@columbia-stmarys.org](mailto:danine.wanek@columbia-stmarys.org), Patti Haugh at [phaugh@columbia-stmarys.org](mailto:phaugh@columbia-stmarys.org), or Gina Kinsey at [Gina.Kinsey@columbia-stmarys.org](mailto:Gina.Kinsey@columbia-stmarys.org).*

- ❖ **Sepsis Command Center Closed**

Due to lack of calls, the Sepsis Command Center is now closed. If staff call the command center phone, they will be routed to the IS Service Desk. For questions/issues, continue to call 'EHR Support' via Vocera during the regular support hours or the clinical support contacts listed below.

- ❖ **Clinical Support for Sepsis Care Questions during GoLive Week**

**For Clinical Support on general sepsis care questions, the following Clinical staff will be available to field calls\***

Shift	Monday 4/11/16	Tuesday 4/12/16	Wednesday 4/13/16	Thursday 4/14/16	Friday 4/15/16	Saturday 4/16/16	Sunday 4/17/16
Early	Patty Haugh 0930-1330 Jean Conrad 1000-1600 Lindsey Allington 1000-1200	Jean Conrad 0800-1600 Lindsey Allington 1200-1700	Jean Conrad 0700-1600 Lindsey Allington 0900-1500	Anne Putzer 0700-1630 Lindsey Allington 1200-1700	Jean Conrad 0800-1600	Patty Haugh 0600-1100	Cat Zyniecki 0900-1600  Dani Wanek 07-1600  Patty Haugh 1800-2000
Late	Patty Haugh 1600-2000  Amanda Holly 1900-0700	Anne Putzer 1600-1900  Amanda Holly 1900-0700	Pat Finger 1600-1800  Patty Haugh 1800-2400	Cat Zyniecki 1200-2000  2000-0700 Dani Wanek	Patty Haugh 1800-2000  Anne Putzer 2000-0600	1100-1900 Steph Kelley	

\*Note: This coverage will be available by phone, and at times in person & will cover clinical issues at both hospitals (CSMM & CSMO)

**Contact Info**

**First contact: Call resource staff listed above on Vocera FIRST for clinical questions (if calling from another campus, remember "connect to \_\_\_\_ (campus)" first**

**(If not on site or available on Vocera – use the following contact information)**

- Patty Haugh 414-557-9329 (pager –use this 2nd) 414-333-6360 (cell) 414-962-0491 (home – for night calls or unable to reach other #'s)  
**Feel free to call Patty anytime when there is not designated coverage**
- Jean Conrad 414-324-0809 (cell)
- Anne Putzer cell 262-227-9978 (cell)
- Cat Zyniecki cell 414-397-3302 (cell)
- Dani Wanek 414-861-0172 (cell)
- Pat Finger 262-366-7408 (cell)
- Amanda Holly & Steph Kelley: Vocera only

*Gina Kinsey 414-915-6434 is also available for Sepsis CMS Core Measure questions*

**Access \* Quality \* Experience \* Value \* Model Community**

❖ **The Dofetilide (Tikosyn) PowerPlan (Available 4/13/16)**

- The Dofetilide (Tikosyn) powerplan utilized for the therapy initiation has been modified.
- The Risk Evaluation Mitigation Strategy (REMS) program has changed for Tikosyn. Providers and pharmacies are no longer required to be certified to prescribe and dispense Tikosyn.
- Therefore, Communication to Pharmacist orders pertaining to these previous requirements have been removed from the powerplan. However, prescribers are to continue to follow the labeled directions for initiation and dose selection of Tikosyn in order to minimize the risk of induced ventricular arrhythmias.

For questions, contact Julie Kreckow, RN, Clinical Informatics, at [jkreckow@columbia-stmarys.org](mailto:jkreckow@columbia-stmarys.org).

❖ **STEMI New LBBB PowerPlan (Available 4/18/16)**

- New title Heart Alert
- Removed reason for Heart Alert call

For questions, contact Joy Levin

❖ **Behavioral Medicine Order Folder (Available 4/18/16)**

- There will be a new folder in Documents titled “Behavioral Medicine Orders”. It will be located in the existing Behavioral Medicine Documentation parent folder.
- Purpose will be to contain all the scanned- in Behavioral Medicine paper orders

For questions, contact Julie Kreckow, RN, Clinical Informatics, at [jkreckow@columbia-stmarys.org](mailto:jkreckow@columbia-stmarys.org).

❖ **‘Consumes Oral Supplement at Home’ added to Admission PowerForms (Effective week of 4/18/16)**

- **Consumes oral supplement at home** will be added to Nutritional Risk Factors section in Admission History Adult, Admission History Adult BH and Admission History Pediatrics PowerForms.
- If “yes” is checked, it will generate a task to the dietitian, just like the rest of the items in this section.

For questions, contact Julie Kreckow, RN, Clinical Informatics, at [jkreckow@columbia-stmarys.org](mailto:jkreckow@columbia-stmarys.org).

❖ **Add Suprapubic to Lines, Tubes, Drains>Urinary Catheter>Type in I View (Effective 4/18/16)**

For ease of documentation and data extraction, **Suprapubic** will be added to the list under Urinary Catheter>Type in I View. It will also continue to be located under Genitourinary>Urinary Elimination.



For questions, contact Sue Bode, RN, Clinical Informatics, at [sbode@columbia-stmarys.org](mailto:sbode@columbia-stmarys.org).

❖ **Update Fenton Growth Chart (Effective 4/18/16)**

The current Fenton Growth Chart in EHR will be replaced with an updated version, which includes height, weight, head circumference, and flex to patient gender identified in the banner bar.

For questions, contact Sue Bode, RN, Clinical Informatics, at [sbode@columbia-stmarys.org](mailto:sbode@columbia-stmarys.org).

❖ **Preop Skin Prep Changes on Perioperative Checklist (Effective 4/18/16)**

Changes were made to the preoperative bathing/wipe protocol. In order for documentation to be standardized for all departments doing the bathing/wipes and reflect the protocol changes, the current Perioperative Checklist will be updated as follows:

- **Delete** from Perioperative Checklist:
  - Chlorhexidine Skin Prep Wipes
  - Chlorhexidine Hibiclens shower x2
  - Chlorhexidine shower (Total Joints/Spines) x 4
  - Hibiclens scrub x1 to surgical prep site
  - Hibiclens scrub x2 to surgical prep site
  - Scrub bilateral chest with Hibiclens
- **Add** to Perioperative Checklist:
  - Chlorhexidine 4% shower/bath (mark # times in Comments)
  - Chlorhexidine 2% skin prep wipes bath (mark # times in Comments)
  - Chlorhexidine 2% skin prep wipes (site specific) (mark # times and site in Comments)

Procedure Preparation (as applicable to procedure)				
	Yes	No	N/A	Comment
<b>Pre-Procedure Test Results Reviewed</b>				
Chlorhexidine 4% shower/bath (mark # times in Comments)				
Chlorhexidine 2% skin prep wipes bath (mark # times in Comments)				
Chlorhexidine 2% skin prep wipes (site specific) (mark # times and site in Comments)				
<b>Colon Prep</b>				
Colon Prep - Additional				
Colon Prep - Fleets				
Colon Prep - Oral				
<b>Hair Clipped</b>				
Pre-Existing Pacemaker/AICD Verified				
Pacemaker Clinic Notified				
O2 Sat Pre Procedure/Resting*				
O2 Sat after Ambulation*				
Pre-Existing Implants Verified				
Preop Medications Given				
Old records sent with patient				
Antibiotics Sent				
Supplies required, ready in procedure room				
Equipment required, ready in procedure room				
Blood Products required, ready in procedure room				
Implants required, ready in procedure room				
Other				

For questions, contact Sue Bode, RN, Clinical Informatics, at [sbode@columbia-stmarys.org](mailto:sbode@columbia-stmarys.org) or Cheri Bell, RN, Infection Prevention.

❖ **Ascension Health Pain Project (Effective April 25, 2016)**

Ascension Health (AH) is sponsoring an initiative to standardize the pain assessment tools used across all ministries. AH pain management specialists have recommended 12 standardized pain assessment scales for specific patient populations.

**What does this mean for you and how does this impact EHR?**

- 1) You will notice a new design for both ED and inpatient workflows based on patient's ability to self report pain
- 2) The Pain Assessment Tools available will be based on patient age, patient gender, and patient population
  - Example: OB specific pain tools will only be in OB IView bands
  - Example: pediatric patient will not see adult pain tools
  - Example: male patients will not see OB specific pain tools
- 3) AH has developed individual and course e-learning modules to educate clinicians on how to use the selected tools, interpret the scoring, and select the correct tool that is appropriate for that patient population. Course or individual modules have been assigned to clinicians based on their patient population. The assigned modules are considered as required for clinicians who assess patient's pain in any care setting.
- 4) EHR specific My Learning module will be assigned to explain EHR documentation changes based on patient population served. This module will provide an overview of the EHR changes and contain links to printable job aids.
- 5) Links to EHR Pain Project job aids can be found on the CSM Intranet > EHR Home > EHR Projects page or by clicking [here](#).

❖ **Ascension Health Pain Project GoLive Information (April 25, 2016)**

- There will be No Command Center
- Extra EHR Support staff will be available during normal EHR Support hours for “how to” questions.
- Julie Peichl and Ann Neal will be resources for clinical questions (example, “which scale do I choose?”)
- For technical issues, call the IS Service Desk at 414-326-2400

*For questions, contact Jill Kortebein, RN, Clinical Informatics; Barb Pilliod, Director of Clinical Informatics; Julie Peichl, CNS; or Ann Neal, CNS*

❖ **ePrescribe Maintenance (Effective 4/28/16, 2100-2200)**

Routine maintenance of the hardware that supports ePrescribe will occur on April 28 from 2100-2200. While this will not result in any downtime, you may see delayed submissions and anything not processed during this time will be sent after connectivity is restored.

For questions or issues, contact the IS Service Desk at 414-326-2400.