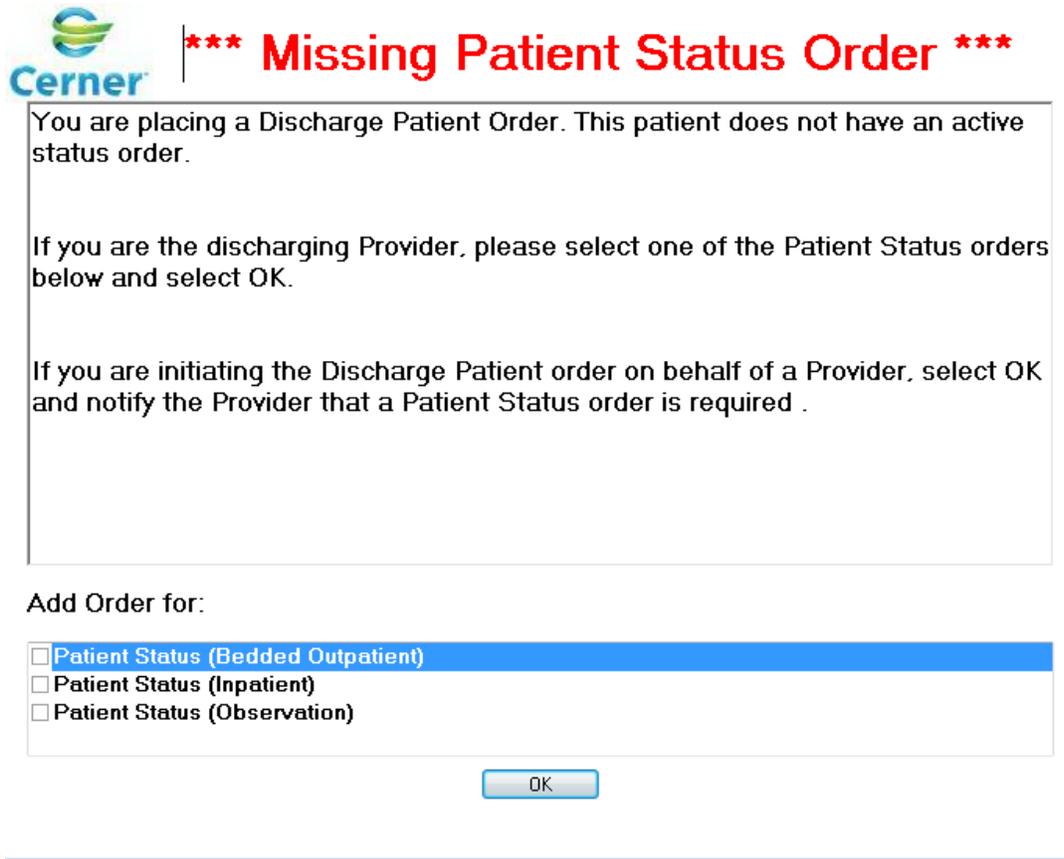


Please post / share this communication within 24 hours in your department/unit.

❖ Alert – Missing Patient Status Order (Effective Now)

We will now have a Missing Patient Status Alert. This alert will fire if a Discharge Patient order is Initiated for a patient that does not yet have a Patient Status order. It is expected that this alert will rarely be seen.

If you do see the alert, you must select the appropriate Patient Status order directly from the alert before clicking OK.



***** Missing Patient Status Order *****

You are placing a Discharge Patient Order. This patient does not have an active status order.

If you are the discharging Provider, please select one of the Patient Status orders below and select OK.

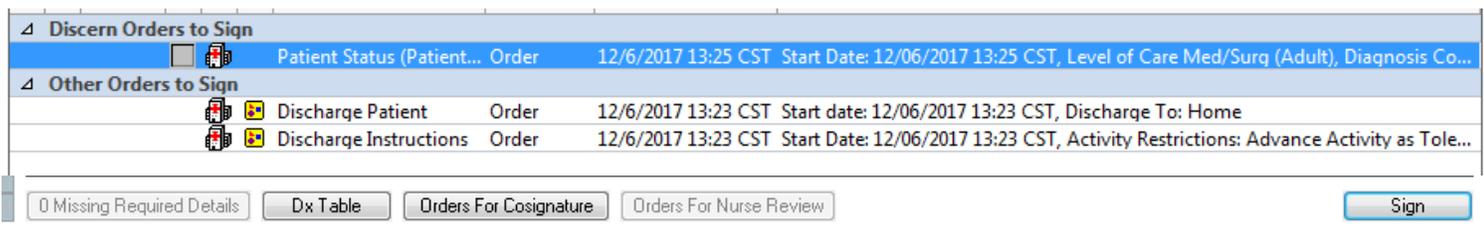
If you are initiating the Discharge Patient order on behalf of a Provider, select OK and notify the Provider that a Patient Status order is required .

Add Order for:

- Patient Status (Bedded Outpatient)
- Patient Status (Inpatient)
- Patient Status (Observation)

OK

You can then sign both the Patient Status and Discharge Patient orders.



Discern Orders to Sign				
<input type="checkbox"/>		Patient Status (Patient... Order	12/6/2017 13:25 CST	Start Date: 12/06/2017 13:25 CST, Level of Care Med/Surg (Adult), Diagnosis Co...
Other Orders to Sign				
<input type="checkbox"/>		Discharge Patient Order	12/6/2017 13:23 CST	Start date: 12/06/2017 13:23 CST, Discharge To: Home
<input type="checkbox"/>		Discharge Instructions Order	12/6/2017 13:23 CST	Start Date: 12/06/2017 13:23 CST, Activity Restrictions: Advance Activity as Tole...

0 Missing Required Details Dx Table Orders For Cosignature Orders For Nurse Review Sign

If an attempt is made to click through the alert without selecting a Patient Status order, the alert will continue to fire until the Discharge Patient order is cancelled or a Patient Status order is placed.

For questions contact Dr. Suzanne Wilkerson at Suzanne.Wilkerson@ascension.org

❖ **Shared Mailbox for Outside Records MPage Issues (Effective Now)**

As communicated previously, Cerner EHR has access to external Wheaton Franciscan Epic patient record information. Unfortunately we have noticed instances of the interface not recognizing a patient match between Epic and Cerner EHRs.

If you identify a Wheaton patient that does not have Outside records identified in Cerner, utilize the following email address to notify our AIS Outside Records support team:

EHROutsideRecords@ascension.org

Your email should include the following:

- Patient name
- Patient date of birth
- MR # or FIN #
- Recent Wheaton encounter locations (and dates if known)

You can type the above data into the email or provide a screen shot of the banner bar. (Do not forget to enter **-phi-** in the subject line if you are communicating with a non-Ascension email.)

This mailbox will be checked every business day and all referrals will be investigated.

The above address is for identification of non-urgent issues only.

For urgent issues contact the general IT Help Desk at 414-326-2400.