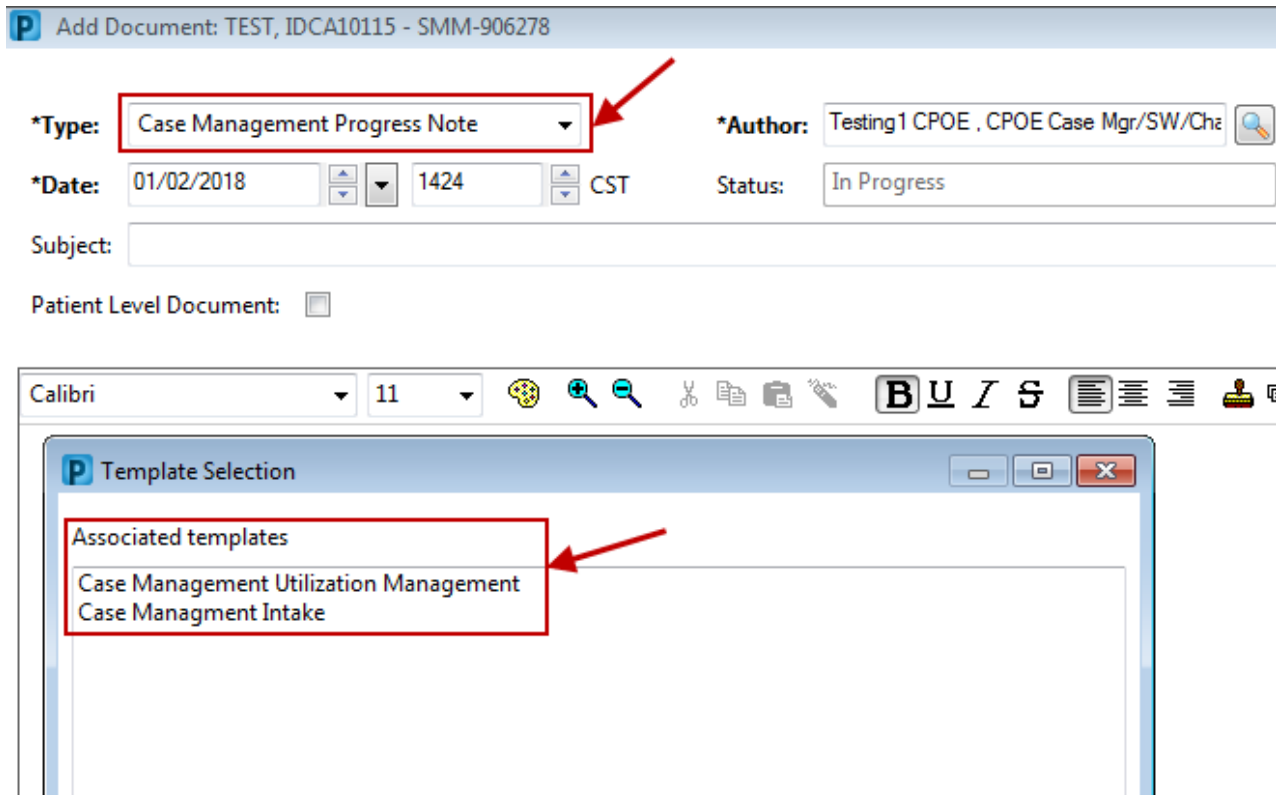


Please post / share this communication within 24 hours in your department/unit.

❖ **Updates to Case Management Progress Note Templates Now Available (Effective – 1/5/2018)**

In an effort to ensure CMS compliance we have upgraded our current Progress note templates to reflect the needed documentation. We will also be working on updating the Case Management Assessment Powerform in the future.



The screenshot shows the 'Add Document' interface in an EHR system. At the top, a blue header bar contains the text 'Add Document: TEST, IDCA10115 - SMM-906278'. Below this, there are several input fields: '*Type:' is set to 'Case Management Progress Note' (highlighted with a red box and a red arrow); '*Date:' is set to '01/02/2018' with a time of '1424' and 'CST'; '*Author:' is 'Testing1 CPOE , CPOE Case Mgr/SW/Cha'; and 'Status:' is 'In Progress'. A 'Subject:' field is empty. Below these fields is a 'Patient Level Document' checkbox which is unchecked. The interface also features a rich text editor toolbar with options for font face (Calibri), size (11), and various editing tools. A 'Template Selection' window is open, showing a list of 'Associated templates' with 'Case Management Utilization Management' and 'Case Management Intake' listed (highlighted with a red box and a red arrow).

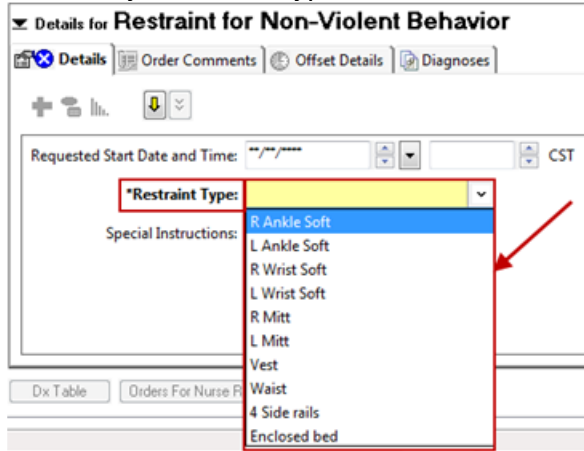
For Questions contact Kelly Gehrke at Kelly.Gehrke@ascension.org

❖ Restraint Documentation Changes (Effective – 1/4/2018)

In order to capture accurate documentation, the following changes have been made to Restraint documentation.

Changes to Restraint for Non-Violent Behavior Powerplan

1. Modify Restraint Type to include limb location/laterality

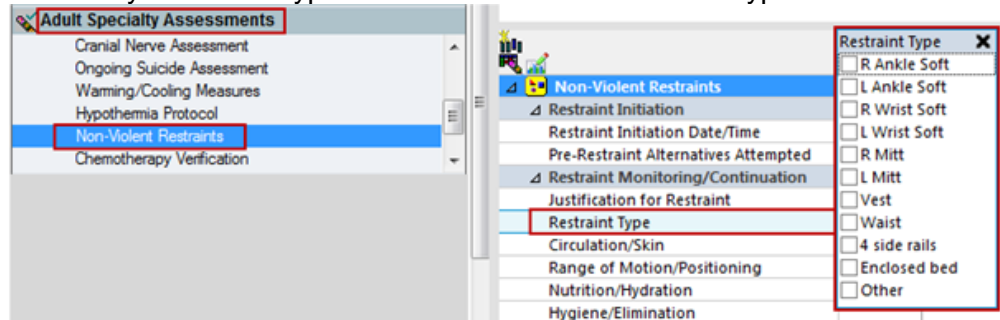


Details for **Restraint for Non-Violent Behavior**

Requested Start Date and Time: **/**/**** CST

*Restraint Type: R Ankle Soft
L Ankle Soft
R Wrist Soft
L Wrist Soft
R Mitt
L Mitt
Vest
Waist
4 Side rails
Enclosed bed

2. Modify Restraint Type in Iview to match the restraint type within the order



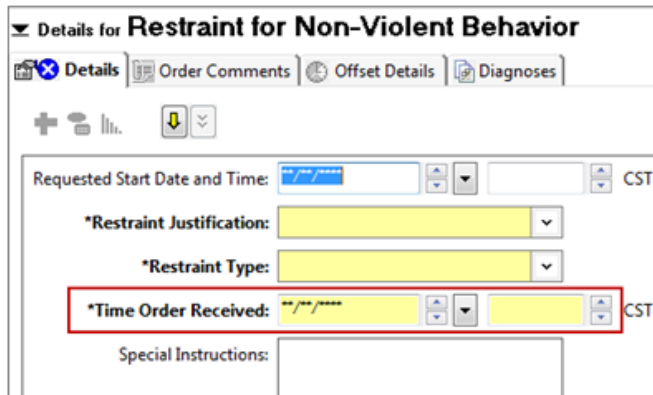
Adult Specialty Assessments

- Cranial Nerve Assessment
- Ongoing Suicide Assessment
- Warming/Cooling Measures
- Hypothermia Protocol
- Non-Violent Restraints**
- Chemotherapy Verification

Restraint Type

- R Ankle Soft
- L Ankle Soft
- R Wrist Soft
- L Wrist Soft
- R Mitt
- L Mitt
- Vest
- Waist
- 4 side rails
- Enclosed bed
- Other

3. Add "Time – Order Received" field back to The order details and make it required.



Details for **Restraint for Non-Violent Behavior**

Requested Start Date and Time: **/**/**** CST

*Restraint Justification:

*Restraint Type:




Time Order Received: **/**/* CST**

Special Instructions:






4. Remove tasking for Restraint Discontinue Order.

Changes to Restraint/Seclusion for Violent Behavior Powerplan

1. Add Restraint Initiation to the Restrain/Seclusion for Violent Behavior Powerplan and task to restraint initiation Powerform.

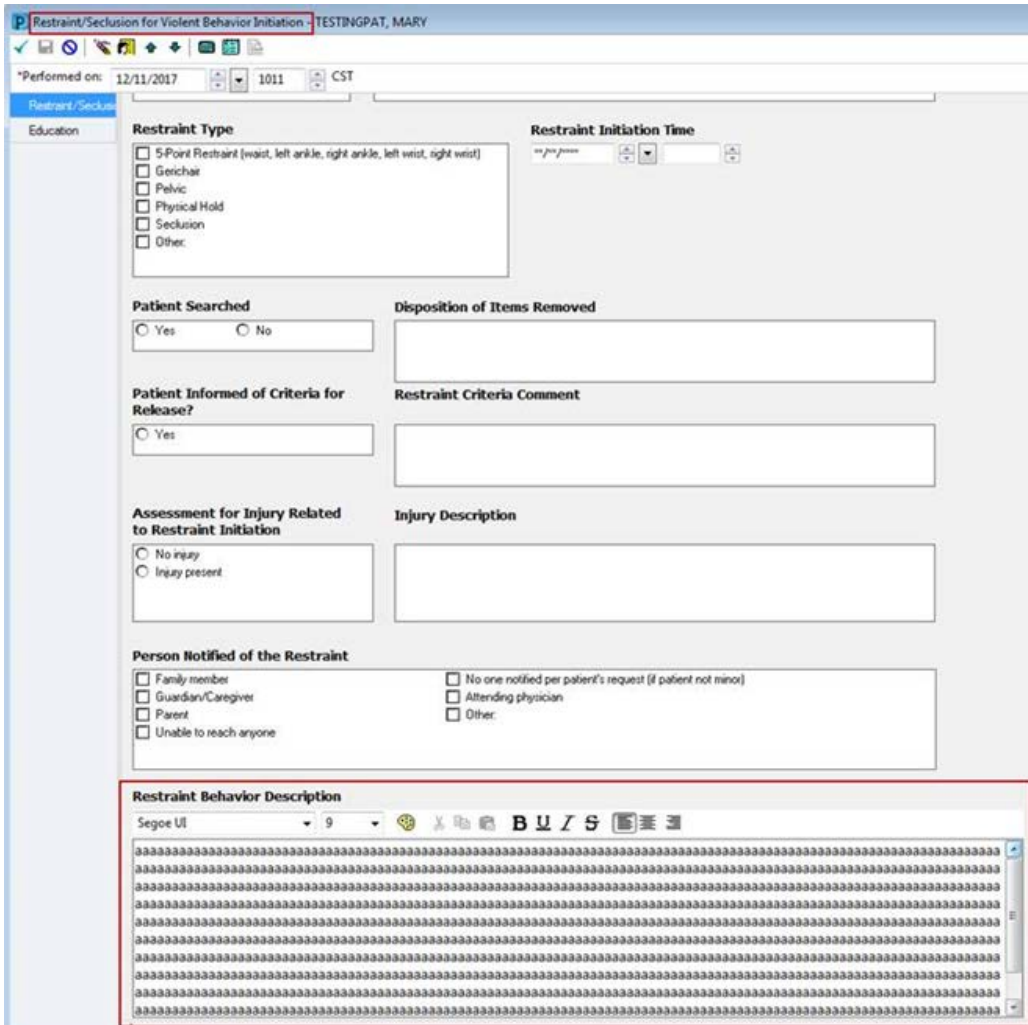
Restraint/Seclusion for Violent Behavior (Initiated Pending)	
Patient Care	
	Face-to-face physician evaluation to occur within 1 hour of initiation
	If restraint and/or seclusion continues, re-evaluation by physician for patients 18 and older; every 2 hours for patients ages 9-17; and every 4 hours for patients ages 0-8
	Seclusion is allowed only in the Behavioral Health Unit
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Communication Order to RN
Assessments	
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Restraint/Seclusion Monitoring - Violent Behavior
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Restraint/Seclusion for Violent Behavior Initiation
Interventions	

2. Add the term "Seclusion" to the "Restraint for Violent behavior Debriefing" powerform title.

-  Restraint/Seclusion for Violent Behavior Debriefing
-  Restraint/Seclusion for Violent Behavior Discontinuation
-  Restraint/Seclusion for Violent Behavior Initiation
-  Restraint/Seclusion RN Q1 Hour Reassessment
-  Restraint/Seclusion Re-Evaluation

3. Restraint/Seclusion monitoring for violent behavior tasking to done/not done.

4. Increase the character limit for “Restraint Behavior Description” within the “Restraint/Seclusion for Violent Behavior Initiation” powerform.



The screenshot shows a web-based form titled "Restraint/Seclusion for Violent Behavior Initiation - TESTINGPAT, MARY". The form is divided into several sections:

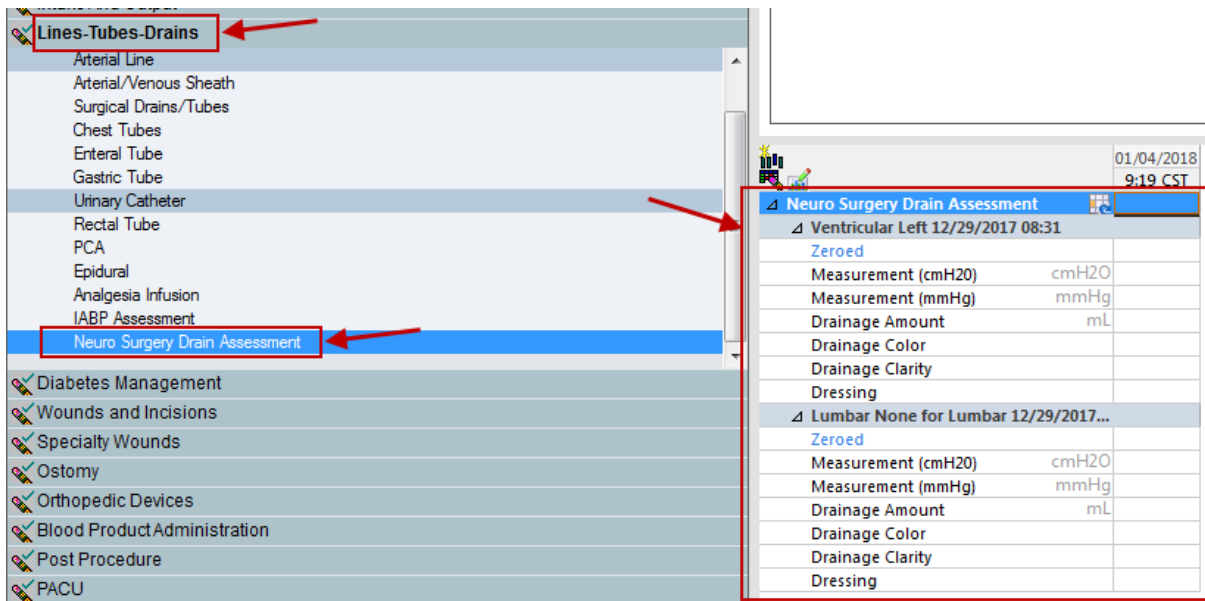
- Restraint Type:** Includes checkboxes for 5-Point Restraint (waist, left ankle, right ankle, left wrist, right wrist), Goggles, Pelvic, Physical Hold, Seclusion, and Other.
- Restraint Initiation Time:** A date and time selection field.
- Patient Searched:** Radio buttons for Yes and No.
- Disposition of Items Removed:** A text input field.
- Patient Informed of Criteria for Release?:** Radio buttons for Yes.
- Restraint Criteria Comment:** A text input field.
- Assessment for Injury Related to Restraint Initiation:** Radio buttons for No injury and Injury present.
- Injury Description:** A text input field.
- Person Notified of the Restraint:** Checkboxes for Family member, Guardian/Caregiver, Parent, Unable to reach anyone, No one notified per patient's request (if patient not minor), Attending physician, and Other.
- Restraint Behavior Description:** A text area with a character limit of 9, highlighted with a red box.

5. Remove tasking for Restrain/Seclusion Teaching Order.

For questions contact Paul Abegglen at Paul.Abegglen@ascension.org or Anagha Kulkarni at Anagha.Kulkarni@ascension.org

❖ **New IView Section Available for documentation - Neuro Surgery Drain Assessment (Effective – 1/10/2018)**

This is the new IView section available to document External ventricular drains.



For questions contact Amanda Holly at Amanda.Holly@ascension.org

❖ **CSM Clinical Informatics Team – Staffing Update**

The Clinical Informatics team is currently undergoing significant staffing challenges, which includes both the E.H.R. support and clinical informatics analyst roles.

Our current E.H.R. support team member, Kevin Lane has accepted a position within AIS and his last day will be Dec 29th. I would like to recognize Kevin and his contributions to the support role over the last two years. In addition to the loss of Kevin, we will be experiencing extremely limited support within the clinical informatics analyst role. We have worked with executive leadership on prioritizing requests and projects and they are aware of the current, and near future, staffing situation.

Please communicate the following timeline and expectations to your teams as appropriate –

Clinical Informatics Analyst –

- Our current full-time team members will be unavailable January 15th through February 12th.
- During this timeframe, send any high priority requests, ie those impacting patient care, to Melissa Rader via email. These requests will need to be assessed for priority on a case-by-case basis.
- All other, non-urgent matters will be reviewed upon the return of our full-time team members.

E.H.R. Support –

- Beginning Jan 2nd, we will have only one associate available to provide on-site E.H.R. support.
- E.H.R. Support will be based at the Milwaukee campus and will provide remote support for the Ozaukee campus using Bomgar until a replacement has been hired and trained.
- Special consideration for provider support, via appointment, at the Ozaukee campus will be an option. Contact the E.H.R. Support Line via Vocera or call the office directly at (414)585-6288.
- E.H.R Support will be available, Monday-Friday 0800-1600. Connect directly to support by accessing Vocera and requesting “EHR support.”
 - Ozaukee Vocera Phone: 262-243-6707
 - Milwaukee Vocera Phone: 414-585-1995

During times of high call volume and when conducting provider training, a voice message for support should be left on the support office voice mail. Please expect a delay in response time of up to four hours in most cases and possibly the next business day depending on when the message was received.

For questions contact Melissa Rader, Manager, Clinical Informatics, AW South Region at Melissa.Rader@ascension.org