

EHR Hospital Communication: February 25, 2015

Please post / share this communication within 24 hours in your department/unit.

Remember: Many answers/clarifications on EHR processes can be accessed through the EHR Intranet site or EHR Learning (Learning Live)

❖ **EXTENDED! Nurse and Provider EHR Survey (Available until 2/28/15)**

EHR Survey for Nurses and Providers has been extended, and is now available until 2/28/15.

You can access the survey from the following:

- http://cast.ninja/Survey/2/EHR_Survey.html
- CSM Intranet Site>EHR Home
- Docport



**Let your VOICE be HEARD:
 Fill out the EHR Survey!!**

Results of the survey will help monitor and optimize the function and effectiveness of the EHR as well as drive enhancements and support.

For questions, contact Barb Pilliod, Director of Clinical Informatics, at Barbara.Pilliod@columbia-stmarys.org

❖ **PowerForm Update (Effective 3/2/15)**

The Triage Assessment Adult/Peds ED PowerForm “Chief Complaint/Mechanism of Injury” field will be the same as the Admission History Adult PowerForm “History of Present Illness/Mechanism of Injury/Onset” field.

<p>Chief Complaint/Mechanism of Injury</p> <p>headache</p>	<p>History of Present Illness/Mechanism of Injury/Onset</p> <p>headache</p>
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Benefit to Nurses:

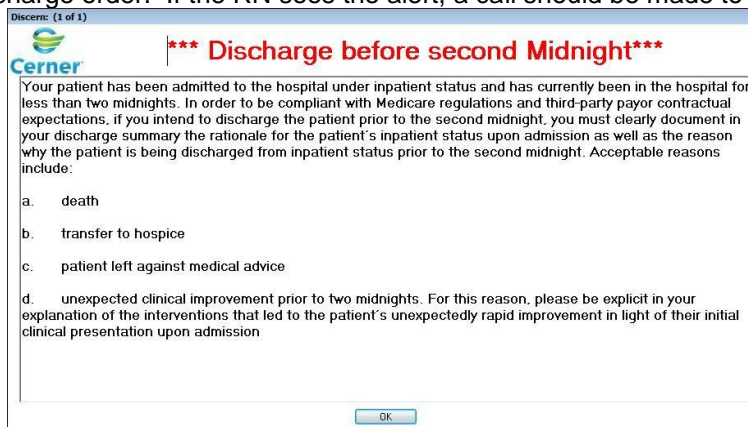
Information from ED RN assessment will be available on admission assessment to be used/updated by admitting RN.

Benefit to Providers:

Both of these fields will be available to auto-populate Chief Complaint field on PowerNote History and Physical template. Current state is that only ED field populates the template.

❖ **Discharge before second Midnight Order Alert (Effective 3/5/15)**

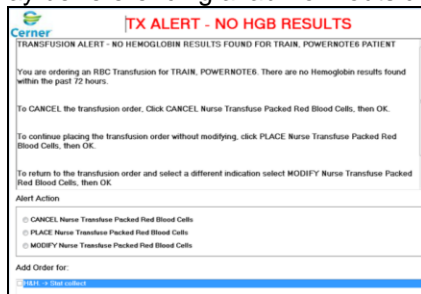
If a patient with Inpatient Admission Status has a discharge order initiated prior to 2 midnight length of stay, the following alert will be seen by physicians, but may be seen by an RN if the RN initiates the discharge order. If the RN sees the alert, a call should be made to the admitting physician.

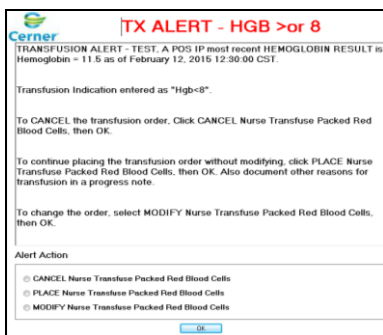
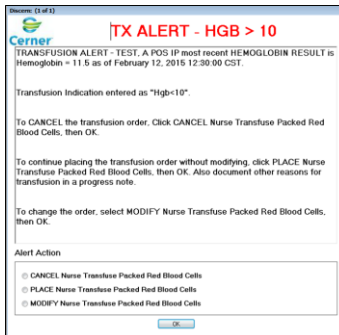


New Patient Access, New Processes, New Geography, New Ways to Engage

❖ Transfusion Alerts (Effective 3/5/15)

In order to improve accuracy of indications for transfusions, alerts have been created if lab results in the EHR do not correlate with the indication in the order. These alerts allow the user to quickly discontinue or modify the order. There is also the option to override the alert as the ordering provider may be referencing a lab from outside of our EHR when placing the order.



❖ PACU PowerPlan Updates (Effective 3/5/15)

The word "PACU" will be listed after each med within the PACU PowerPlan. This will help surgeons clearly identify PACU medications within the medication reconciliation screen, and therefore not inadvertently discontinue them while the patient is still in PACU.

	Component	Status
Medications		
<input type="checkbox"/>	<input checked="" type="checkbox"/> atropine (atropine {PACU})	
Sedatives		
	Choose one	
<input type="checkbox"/>	<input checked="" type="checkbox"/> midazolam (midazolam {PACU})	
<input type="checkbox"/>	<input checked="" type="checkbox"/> LORazepam (LORazepam {PACU})	
Analgesics		
	PACU AND AMBULATORY SVCS ONLY	
<input type="checkbox"/>	<input checked="" type="checkbox"/> Communication Order to RN	
	Severe Pain	
<input type="checkbox"/>	<input checked="" type="checkbox"/> fentaNYL (fentaNYL inj {PACU})	
	Moderate Pain - Rank in preferred order in the order comments field	
<input type="checkbox"/>	<input checked="" type="checkbox"/> HYDRomorphone (HYDRomorphone {PACU})	
<input type="checkbox"/>	<input checked="" type="checkbox"/> morphine (morphine inj {PACU})	
	Mild Pain	
<input type="checkbox"/>	<input checked="" type="checkbox"/> nalbuphine (nalbuphine {PACU})	
Other Medications		
<input type="checkbox"/>	<input checked="" type="checkbox"/> acetaminophen (acetaminophen {PACU})	
<input type="checkbox"/>	<input checked="" type="checkbox"/> ketorolac (ketorolac {PACU})	
<input type="checkbox"/>	<input checked="" type="checkbox"/> meperidine (meperidine {PACU})	

Anesthesiologists

- If you have the current PACU PowerPlan saved as a favorite, you will see an alert that asks you to resave with the same name and if you want to overwrite your already saved plan with this new plan. Please check yes to overwrite your old plan with the updates.

PACU Nurses

- This change will identify the PACU meds to prevent early discontinuation by the surgeons.

Surgeons

- This change will assist in identifying PACU meds; please select 'Continue' when performing medication reconciliation.

For questions, contact Sue Bode, RN, Clinical Informatics, at sbode@columbia-stmarys.org

New Patient Access, New Processes, New Geography, New Ways to Engage

❖ **REMINDER: Vaccine Assessment How Tos** **Influenza Vaccine**

- Assess **ALL** adult inpatients for Influenza Vaccine Eligibility
- If patient an eligible candidate, place Influenza Vaccine Order

Workflow Steps:

- 1) **Contraindications to Influenza Vaccine** = Document a response for each **Yes** or **No** question. **Each Yes or No question must be addressed.**

Contraindications to Influenza Vaccine: (Patient is NOT a candidate if answering "Yes" to ANY of the following):

Yes No Vaccine already received this season: Date of last Influenza

Yes No Patient Refused

Yes No Previous severe reaction to Influenza Vaccine (document reaction in allergy tab)

Yes No Severe allergy to eggs or thimerosal (document reaction in allergy tab)

Yes No Vaccine not available/not flu season

- 2) If patient meets assessment criteria, click the **Yes** radio button under **Immunization Order**.
Note: Pharmacy receives vaccine order only when **Yes** selected under **Immunization Order**

IMMUNIZATION ORDER:

Patient qualifies based upon above assessment. Place order if patient meets assessment criteria

Yes No Influenza Vaccine 0.5 ml IM in deltoid times one in AM Order for vaccine will be placed if "Yes" is documented

Pneumococcal Vaccine

- Assess adult inpatients for Pneumococcal Vaccine Eligibility
- If eligible, instruct patient to follow up with PCP regarding vaccine
- During inpatient stay, Provider to order vaccine if deemed necessary

Workflow Steps:

- 1) Document a **Yes/No** response to each Pneumococcal Vaccine Eligibility question

Pneumococcal Vaccine Eligibility (Patient to follow-up with Primary Care Provider if "Yes" answered to ANY of the following questions):


Yes No Age 65 years or older

Yes No Age 19 years or older and not previously vaccinated as an adult and is at risk of serious pneumococcal disease or its complications.

- 2) Click the green checkmark to sign the form
- 3) If **Yes** selected to either Eligibility question, instructional statement will appear in Depart on Patient Discharge Summary and Transition of Care Summary to remind nurse to educate patient to follow-up with PCP about vaccine

Immunization status upon admission:
 Influenza:
 Pneumococcal:
 Immunizations given:
 No Immunizations given

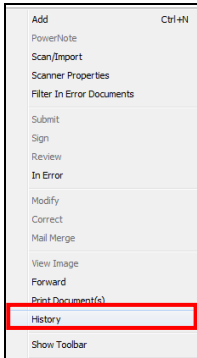
Patient to follow-up with Primary Care Provider regarding Pneumococcal vaccine



❖ Update – Changes to Patient Education Module for areas utilizing Depart Process

As communicated on 2-18-15, a new document type was created called “Patient Education”. Each signed and saved change within the Patient Education module overrides the prior document. By right-clicking over the most recent document and choosing “History” you will be able to see prior versions.

Screen shots below show most recent version at top and original version at bottom



<p>Document History: Inpatient Patient Educat...</p> <table border="1"> <thead> <tr> <th>Status</th> <th>Valid From</th> <th>Valid Until</th> </tr> </thead> <tbody> <tr> <td>Modified</td> <td>02/25/2015 9:52 CST</td> <td></td> </tr> <tr> <td>Modified</td> <td>02/25/2015 9:40 CST</td> <td>02/25/2015 9:52 CST</td> </tr> <tr> <td>Auth (Verified)</td> <td>02/25/2015 9:39 CST</td> <td>02/25/2015 9:40 CST</td> </tr> </tbody> </table>	Status	Valid From	Valid Until	Modified	02/25/2015 9:52 CST		Modified	02/25/2015 9:40 CST	02/25/2015 9:52 CST	Auth (Verified)	02/25/2015 9:39 CST	02/25/2015 9:40 CST	<p>Document Type: Inpatient Patient Education Document Date: 25 February 2015 09:52:40 CST Document Status: Modified Document Title: Inpatient Patient Education Performed by/Author: Wilkerson, Suzanne M MD on 25 February 2015 09:52:40 CST Verified By: Wilkerson, Suzanne M MD on 25 February 2015 09:52:40 CST Encounter info: 000112060022, SMM, Semi-Private, 11/21/2014 -</p> <p>* Final Report *</p> <p>Inpatient Patient Education (Verified) Family Medicine</p> <p>Chemical Burn</p> <p>Chemicals can burn the skin. A chemical burn should be rinsed with cool water and checked by an emergency doctor. Burn care is important to stop infection. Keep chemicals out of reach of children. Wear safety gloves when handling chemicals.</p>
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❖ REMINDER: 724Access Downtime Information located on EHR Intranet Site

From the CSM Intranet, click EHR Home>EHR Downtime

This site includes:

- Detailed User Guide
- Listing of 724Access computer desktop locations
- Frequently used paper downtime forms

Key points to remember:

- 724Access is used for both planned and unplanned downtimes
- For downtimes anticipated to last >60 minutes, call the IS Service Desk to retrieve the logon and password for the 724Access computer. You must log on to those computers using CSMStaff, not your personal log on, in order to see the 724Access icon and get the logon screen.



For questions, contact Sue Bode, RN, Clinical Informatics, at sbode@columbia-stmarys.org

New Patient Access, New Processes, New Geography, New Ways to Engage

❖ **Coming Soon: Virtual Desktop – Tap & PIN**

Virtual Desktop will soon be implemented at CSM Hospital Milwaukee, CSM Hospital Ozaukee, the Women's Hospital, Sacred Heart Rehabilitation Institute and River Woods Outpatient Center.

Attend a Virtual Desktop / Tap & PIN Demo to find out more and to register your ID badge.

Virtual Desktop/Tap & PIN DEMONSTRATIONS

Date	Time	Location
<i>Tuesday, March 3</i>	<i>1:00 p.m. – 5:00 p.m.</i>	<i>Water Tower Medical Commons Conf Room</i>
<i>Wednesday, March 4</i>	<i>11:00 a.m. – 5:00 p.m.</i>	<i>CSM-O Conf Rm 2 & 3</i>
<i>Thursday, March 5</i>	<i>11:00 a.m. – 2:00 p.m.</i>	<i>CSM-M G126 Café Open Space</i>

DON'T FORGET TO BRING YOUR ID BADGE! If you are a user of the EHR, you will be able to enroll your ID badge and 4 digit PIN during these demonstrations in order to save time during your unit/department activation.

For questions, contact Anna Mathe at (414-326-2489) or anna.mathe@columbia-stmarys.org