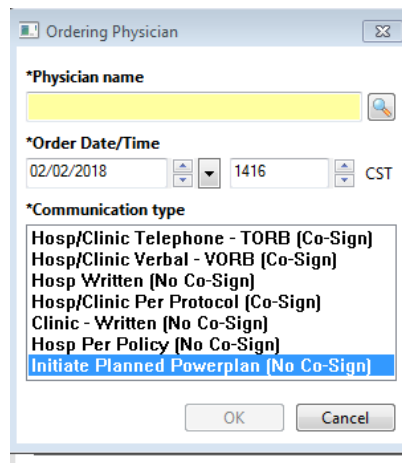


Please post / share this communication within 24 hours in your department/unit.

Remember: Many answers/clarifications on EHR processes can be accessed through the EHR Intranet site or EHR Learning (Learning Live)

❖ **The Ordering Physician window is being updated for clarity.** *Effective 2/13/2018*

A new response, "Initiate Planned Powerplan (No Co-Sign)" has been added to the Ordering Physician window to lessen confusion for nurses over which response to choose when initiating a PowerPlan the MD placed in a planned state, such as postop or admission orders. All of the responses also now indicate whether or not the order will route to the provider for co-signature, again to increase clarity for staff. Physician satisfaction should increase when they aren't sent orders for signature unnecessarily.



The screenshot shows a window titled "Ordering Physician" with the following fields and options:

- *Physician name: A text input field with a search icon.
- *Order Date/Time: A date field set to 02/02/2018 and a time field set to 1416, with a dropdown for CST.
- *Communication type: A list box containing the following options:
 - Hosp/Clinic Telephone - TORB (Co-Sign)
 - Hosp/Clinic Verbal - VORB (Co-Sign)
 - Hosp Written (No Co-Sign)
 - Hosp/Clinic Per Protocol (Co-Sign)
 - Clinic - Written (No Co-Sign)
 - Hosp Per Policy (No Co-Sign)
 - Initiate Planned Powerplan (No Co-Sign)** (highlighted)
- Buttons: OK and Cancel.

For questions, contact Dr. Wilkerson at Suzanne.Wilkerson@Ascension.org.

❖ **EHR 724Access Log-in is Changing--Important Downtime Information** *Effective 2/13/2018*

CSMSTAFF Account will no longer be used to login to EHR 724Access PCs. On Tuesday February 13 at 6am, the **csmstaff** account will be disabled on the EHR 724Access downtime viewer PCs. At that time, a reboot will be sent to the PCs.

When rebooted, these computers will come up automatically logged into the network with a service account. These computers must remain turned on and logged into the network in order for the patient data to be up to date.

You may log in to these computers using your own credentials but when done, do not log off. Reboot the computer. During a downtime when you need to access the 724Access application and the desktop icon is not displayed, reboot the computer. The computer will come up logged into the network with the service account and the 724Access desktop icon will display. An updated 724Access user guide with access instructions is posted on the intranet.

For questions, contact Suzanne Raimer at Suzanne.Raimer@Ascension.org