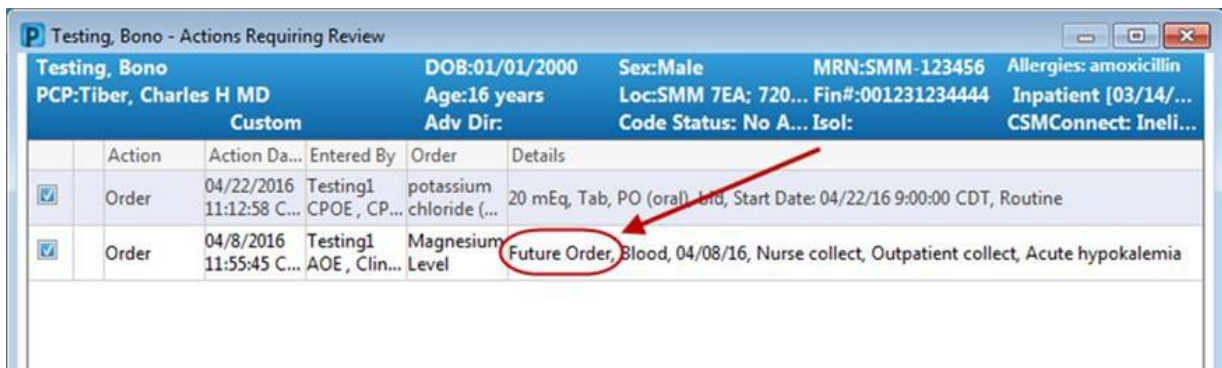**Please post / share this communication within 24 hours in your department/unit.**

Remember: Many answers/clarifications on EHR processes can be accessed through the EHR Intranet site or EHR Learning (Learning Live)

❖ **REMINDER: Nurse Review – Future Orders**

Currently, a certain subset of orders appears within the list of orders for Nurse Review. These orders are in a status of "Future Order" or "Future (On Hold)". They are not tied to a particular patient encounter and are not active. These types of orders have been placed by a Clinic Provider for use at a future time. They are typically used for an outpatient lab specimen collection or radiology test. They can be difficult to distinguish from inpatient type orders. One distinguishing feature is that in the details section, "Future Order" displays (see screen shot below).

In the future, these orders will no longer display under Nurse Review. **However, Future Orders that have been placed prior to the system configuration change that occurred on April 26, 2016 will not display on the Nurse Review screen, but do trigger the nurse review button to be bolded (active).** Until all of the future orders placed prior to April 26, 2016 are active, the nurse review button may still display as bolded indicating there are new orders for nurse review. If the nurse clicks on the bolded button and nothing happens, you can assume there are no new **inpatient** orders for nurse review. The button is bolded (active) due to the future orders placed prior to 4/26/16.

For questions, contact Mark Kopetsky, Clinical Informatics, mkopetsk@columbia-stmarys.org

❖ **New Quality Measure: COPD Education PowerForm** *(Effective 6/1/16)*

COPD patients are high risk for readmission. New teaching materials have been developed for use with patients admitted with a COPD exacerbation to help reduce risk for readmission. The COPD education folders and other patient education materials related to inhalers, nebulizers, and the flutter valve are stocked on each inpatient unit. Please document that the patient has received these materials in the patient education section.

Additionally, a new COPD education section containing teachback questions has been developed to evaluate the patient's understanding of the educational materials provided. The content of the teachback questions has been designed to match the information provided in the COPD folder and other handouts. The COPD Education section will be available in the following new and existing PowerForms:

- Quality Measure: COPD Education *(New)*
- Respiratory Education *(Existing)*
- Multidisciplinary D/C Plan/Summary *(Existing)*

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For questions, contact Anne Putzer, CNS; Andi Gust, RT; Cindy Keller, RT; or Jill Kortebein, RN, Clinical Informatics, at jkortebe@columbia-stmarys.org

❖ **Influenza Vaccine Discharge Alert Suppression** *(Effective Now)*
The Influenza Vaccine Discharge Alert will be suppressed from April 30 through September 15. That means the Discharge Alert will not fire during this time frame when the discharge order is placed. It will resume firing effective September 16 in preparation for flu season.

You should still complete the assessment all year round, however, by answering the "Is it flu season?" question. This will reinforce the habit of completing the Influenza Vaccine Assessment year round.

Remember that the Adult Immunizations PowerForm is available in Depart to verify that the influenza vaccine assessment has been completed prior to discharge.

For questions, contact Jill Kortebein, RN, Clinical Informatics, at jkortebe@columbia-stmarys.org

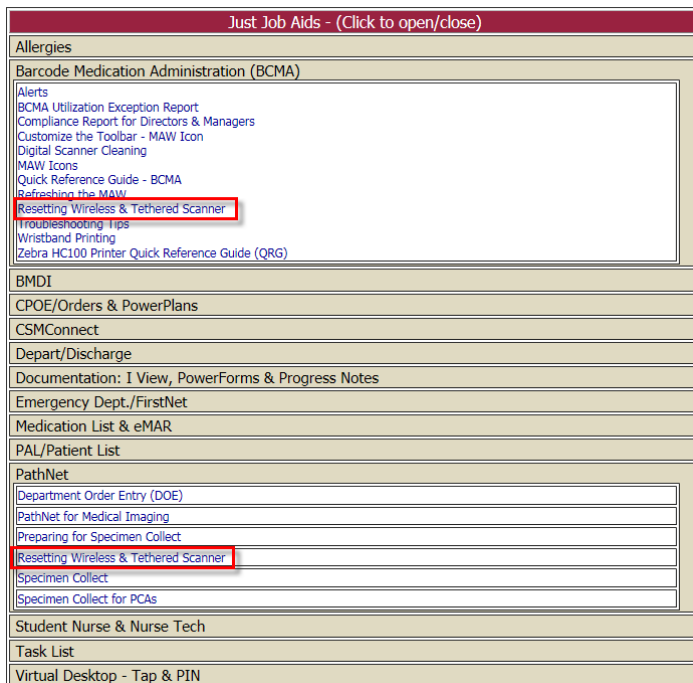*Access * Quality * Experience * Value * Model Community*

❖ **REMINDER: Resetting Scanners**

If you are attempting to scan a wristband or a medication and the scanner is not working (no beep):

- Make sure CAPS LOCK is off
- Make sure scanner is charged (green light on top of scanner is steady or blinking).
- Make sure the correct scanner is being used with the correct cradle. A small sticker with a CSM logo, a location and a number should be on each scanner and cradle. Make sure the numbers match.
- Reset the scanner in the cradle and/or reboot the computer

If you have done all of those things and it still is not working (no beep), then **reconfigure the scanner**:

- Locate the job aid on CSM Intranet>EHR Home>Just Job Aids. The same job aid is listed under the BCMA and PathNet sections, titled "Resetting Wireless & Tethered Scanner"
- Follow the instructions, scanning the 2 barcodes located within the job aid to reset/reconfigure the scanner.

Just Job Aids - (Click to open/close)
Allergies
Barcode Medication Administration (BCMA)
Alerts BCMA Utilization Exception Report Compliance Report for Directors & Managers Customize the Toolbar - MAW Icon Digital Scanner Cleaning MAW Icons Quick Reference Guide - BCMA Refreshing the MAW Resetting Wireless & Tethered Scanner Troubleshooting Tips Wristband Printing Zebra HC100 Printer Quick Reference Guide (QRG)
BMDI
CPOE/Orders & PowerPlans
CSMConnect
Depart/Discharge
Documentation: I View, PowerForms & Progress Notes
Emergency Dept./FirstNet
Medication List & eMAR
PAL/Patient List
PathNet
Department Order Entry (DOE) PathNet for Medical Imaging Preparing for Specimen Collect Resetting Wireless & Tethered Scanner Specimen Collect Specimen Collect for PCAs
Student Nurse & Nurse Tech
Task List
Virtual Desktop - Tap & PIN

For questions Vocera 'EHR Support' M-F, 0800-1600 or contact Sue Bode, RN, Clinical Informatics at sbode@columbia-stmarys.org.

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